



FINANCIAL SECTION

## MESSAGE FROM THE CHIEF FINANCIAL OFFICER



I am pleased to present the Department of Education's FY 2017 Agency Financial Report (AFR), which is intended to provide useful, easy to understand and accessible financial and performance information to our government and public stakeholders for consideration and evaluation of the Department's major accomplishments, performance, costs, risks, and the value we provide to the taxpayer.

Investment in human capital through educational attainment is a crucial element of a strong national economic and global security strategy. A well-educated citizenry enjoys numerous benefits, including greater job security, higher wages, and improved health. U.S. colleges and universities represent critical centers for research and innovation and a well-educated citizenry is better prepared to help solve the nation's most pressing domestic and international problems. While states have the greatest role to play in achieving and sustaining the provision of an excellent and equitably accessible education system for American students, the Department supports students by working with parents, students, educational institutions, school districts and states to foster educational excellence and ensure equal access to it in support of the country's global competitiveness.

As a critical mission support organization, the Office of the Chief Financial Officer (OCFO) has primary responsibility for maintaining financial integrity over the federal resources entrusted to the Department and for preparing the AFR, such that our stakeholders are empowered with reliable information about our financial stewardship and achievements relative to the costs of executing our mission. With approximately \$1.3 trillion in total assets, comprised primarily of credit program receivables that were funded by \$1.2 trillion in Treasury borrowings and considering the approximate \$340.0 billion gross outlays made during FY 2017 to support education programs from preschool through postdoctoral research, effective internal controls over the Department's business processes and financial activities are essential to responsibly delivering our mission outcomes and the Department's strategic goals and objectives.

On behalf of the Department of Education, I am proud to present our 16th consecutive unmodified or “clean” opinion of our financial statements. Our clean opinion, along with no material weaknesses, represents the dedicated efforts of an exemplary team of business and financial management professionals, whose commitment to promoting financial integrity and applying effective controls ensures high quality, accurate, and reliable information for all of our customers. Their work also earned the Department its 13th award of the prestigious Certificate of Excellence in Accountability Reporting by the Association of Government Accountants with additional special recognition for Best-in-Class presentation of the Management’s Discussion and Analysis section of the AFR. This year, the Department accomplished several key improvements in our management and stewardship of taxpayer funding, including:

- Improved disclosures about the composition of our loan portfolio, costs, and associated credit risks.
- Development of the Continuous Controls Monitoring System, a robust automated capability to demonstrate integrity over Department payments.
- The initiation of a major upgrade to our core financial system to modernize its technical infrastructure and reduce potential cyber security risks.
- The implementation of a number of reform initiatives intended to help maximize employee and organizational efficiency.

As we continue to implement initiatives to improve OCFO operations, we are also firmly committed to supporting the Administration’s focus on reforming the federal government by achieving more effective, efficient, and accountable financial management operations in the Department of Education. Planned and ongoing actions include:

- Delivering improved financial management and analysis services with reduced staff through increased staff performance, more streamlined business processes, and better use of technology.
- Obtaining and analyzing data of sufficient quality to improve the timeliness and accuracy of financial reporting and to reduce improper payment and fraud risks, including progression towards proactive, preventative control through advanced data analytics.
- Integrating enterprise risk management concepts into our internal control framework and developing a more risk aware culture in OCFO.
- Developing innovative tools and practices to expand support to mission offices’ effective fiscal monitoring of grants concurrent with the realization of staff reductions across the Department.

These actions will increase our effectiveness in service delivery and enable us to make more efficient and effective use of the taxpayer resources entrusted to us. We continuously strive to improve the quality and usefulness of the information provided in the AFR and encourage feedback or suggestions to be sent to us at [AFRComments@ed.gov](mailto:AFRComments@ed.gov).



**Tim Soltis**  
Delegated the Duties of Chief Financial Officer

November 13, 2017

# ABOUT THE FINANCIAL SECTION

In FY 2017, the Department prepared its financial statements as a critical aspect of ensuring accountability and stewardship for the public resources entrusted to it. Preparation of these statements is an important part of the Department's financial management goal of providing accurate and reliable information for decision making.

The **Consolidated Balance Sheet** summarizes the assets, liabilities, and net position by major category as of the reporting date. Intragovernmental assets and liabilities resulting from transactions between federal agencies are presented separately from assets and liabilities from transactions with the public.

The **Consolidated Statement of Net Cost** shows, by strategic goal, the net cost of operations for the reporting period. Net cost of operations consists of full program costs incurred by the Department less exchange revenues earned by those programs.

The **Consolidated Statement of Changes in Net Position** presents the Department's beginning and ending net position by two components—Cumulative Results of Operations and Unexpended Appropriations. It summarizes the change in net position by major transaction category. The ending balances of both components of the net position are also reported on the Consolidated Balance Sheet.

The **Combined Statement of Budgetary Resources** presents the budgetary resources available to the Department, the status of these resources, and the outlays of budgetary resources.

The **Notes to the Financial Statements** provide information to explain the basis of the accounting and presentation used to prepare the statements and to explain specific items in the statements. They also provide information to support how particular accounts have been valued and computed. A list of each of the notes is presented below.

The **Combining Statement of Budgetary Resources** as Required Supplementary Information presents budgetary resources by major program.

The **Required Supplementary Stewardship Information** provides disclosure of investments in human capital and the related program outcomes resulting from stewardship expense outlays.

## NOTES TO THE FINANCIAL STATEMENTS

- Note 1.** Summary of Significant Accounting Policies
- Note 2.** Non-Entity Assets
- Note 3.** Fund Balance with Treasury
- Note 4.** Other Assets
- Note 5.** Credit Programs for Higher Education: Credit Program Receivables, Net and Liabilities for Loan Guarantees
- Note 6.** Liabilities Not Covered by Budgetary Resources
- Note 7.** Debt
- Note 8.** Subsidy Due to Treasury General Fund
- Note 9.** Other Liabilities
- Note 10.** Gross Cost and Exchange Revenue by Program
- Note 11.** Credit Program Interest Expense and Revenues
- Note 12.** Statement of Budgetary Resources
- Note 13.** Reconciliation of Net Cost of Operations to Budget
- Note 14.** Commitments and Contingencies

## REQUIRED SUPPLEMENTARY INFORMATION

This section contains the Combining Statement of Budgetary Resources for the Years Ended September 30, 2017, and September 30, 2016.

## REQUIRED SUPPLEMENTARY STEWARDSHIP INFORMATION

Stewardship Expenses summarize spending and stakeholder relationships with state and local educational agencies. Stewardship resources are substantial investments by the federal government for the long-term benefit of the nation. Since costs of stewardship resources are treated as expenses in the financial statements in the year the costs are incurred, they are reported as Required Supplementary Stewardship Information to highlight the benefit nature of the costs and to demonstrate accountability.

Supplementing state and local government funding, the Department utilizes its annual appropriations and outlay

authority to foster human capital improvements across the nation by supporting programs along the entire spectrum of “cradle to career” education. Increased employability makes Americans more competitive in the global labor market, yielding lower unemployment, higher economic well-being, and greater security for the nation.

## REPORT OF THE INDEPENDENT AUDITORS

The results of the audit of the Department’s financial statements for FY 2017 and FY 2016 to comply with the *Chief Financial Officers Act of 1990*, as amended, are presented to be read in conjunction with the Financial Section in its entirety. The Department’s Office of Inspector General (OIG) contracted with the independent certified public accounting firm of CliftonLarsonAllen LLP to audit the financial statements of the Department as of September 30, 2017 and 2016, and for the years then ended.

**United States Department of Education**  
**Consolidated Balance Sheet**  
**As of September 30, 2017 and 2016**  
(Dollars in Millions)

	FY 2017	FY 2016
<b>ASSETS</b>		
Intragovernmental:		
Fund Balance with Treasury (Note 3)	\$ 110,174	\$ 96,763
Other Intragovernmental Assets (Note 4)	65	102
<b>Total Intragovernmental</b>	<b>110,239</b>	<b>96,865</b>
Public:		
Credit Program Receivables, Net (Note 5)		
Direct Loan Program	1,041,554	958,881
FFEL Program	102,410	114,870
Other Credit Programs for Higher Education	2,755	2,828
Other Assets (Note 4)	2,285	1,363
<b>Total Public</b>	<b>1,149,004</b>	<b>1,077,942</b>
<b>Total Assets (Note 2)</b>	<b>\$ 1,259,243</b>	<b>\$ 1,174,807</b>
<b>LIABILITIES</b>		
Intragovernmental:		
Debt (Note 7)		
Direct Loan Program	\$ 1,061,559	\$ 994,285
FFEL Program	116,290	131,347
Other Credit Programs for Higher Education	2,222	2,191
Subsidy Due to Treasury General Fund (Note 8)	7,013	2,642
Other Intragovernmental Liabilities (Note 9)	2,633	1,822
<b>Total Intragovernmental</b>	<b>1,189,717</b>	<b>1,132,287</b>
Public:		
Other Liabilities (Note 9)	12,366	9,683
<b>Total Liabilities (Note 6)</b>	<b>\$ 1,202,083</b>	<b>\$ 1,141,970</b>
Commitments and Contingencies (Note 14)		
<b>NET POSITION</b>		
Unexpended Appropriations	\$ 62,399	\$ 61,052
Cumulative Results of Operations	(5,239)	(28,215)
<b>Total Net Position</b>	<b>\$ 57,160</b>	<b>\$ 32,837</b>
<b>Total Liabilities and Net Position</b>	<b>\$ 1,259,243</b>	<b>\$ 1,174,807</b>

*The accompanying notes are an integral part of these statements.*

**United States Department of Education**  
**Consolidated Statement of Net Cost**  
**For the Years Ended September 30, 2017 and 2016**  
(Dollars in Millions)

	FY 2017	FY 2016
<b>PROGRAM COSTS</b>		
<b>Increase College Access, Quality, and Completion</b>		
Gross Costs	\$ 78,289	\$ 97,314
Earned Revenue	(35,887)	(34,316)
Net Program Costs	\$ 42,402	\$ 62,998
<b>Improve Preparation for College and Career from Birth Through 12th Grade, Especially for Children with High Needs</b>		
Gross Costs	\$ 22,577	\$ 22,363
Earned Revenue	(10)	(16)
Net Program Costs	\$ 22,567	\$ 22,347
<b>Ensure Effective Educational Opportunities for All Students</b>		
Gross Costs	\$ 17,258	\$ 16,925
Earned Revenue	(11)	(11)
Net Program Costs	\$ 17,247	\$ 16,914
<b>Enhance the Education System's Ability to Continuously Improve</b>		
Gross Costs	\$ 2,122	\$ 2,121
Earned Revenue	(59)	(58)
Net Program Costs	\$ 2,063	\$ 2,063
<b>Total Program Cost</b>	<b>\$ 120,246</b>	<b>\$ 138,723</b>
<b>Total Program Revenue</b>	<b>\$ (35,967)</b>	<b>\$ (34,401)</b>
<b>Net Cost of Operations (Notes 10 &amp; 13)</b>	<b>\$ 84,279</b>	<b>\$ 104,322</b>

*The accompanying notes are an integral part of these statements.*

**United States Department of Education**  
**Consolidated Statement of Changes in Net Position**  
**For the Years Ended September 30, 2017 and 2016**  
(Dollars in Millions)

	FY 2017		FY 2016	
	Cumulative Results of Operations	Unexpended Appropriations	Cumulative Results of Operations	Unexpended Appropriations
<b>Beginning Balances</b>	\$ (28,215)	\$ 61,052	\$ (7,937)	\$ 62,740
<b>Budgetary Financing Sources</b>				
Appropriations Received	\$ -	\$ 135,945	\$ -	\$ 88,210
Appropriations Transferred In/Out	-	1	-	-
Other Adjustments (Rescissions, etc.)	-	(1,910)	-	(821)
Appropriations Used	132,689	(132,689)	89,077	(89,077)
Nonexchange Revenue	-	-	9	-
Donations and Forfeitures of Cash and Cash Equivalents	-	-	1	-
<b>Other Financing Sources</b>				
Imputed Financing from Costs Absorbed by Others	27	-	81	-
Negative Subsidy Transfers, Downward Subsidy				
Re-estimates, and Other	(25,461)	-	(5,124)	-
<b>Total Financing Sources</b>	\$ 107,255	\$ 1,347	\$ 84,044	\$ (1,688)
<b>NET COST OF OPERATIONS</b>	\$ (84,279)	\$ -	\$ (104,322)	\$ -
<b>NET CHANGE</b>	\$ 22,976	\$ 1,347	\$ (20,278)	\$ (1,688)
<b>NET POSITION</b>	\$ (5,239)	\$ 62,399	\$ (28,215)	\$ 61,052

*The accompanying notes are an integral part of these statements.*

**United States Department of Education**  
**Combined Statement of Budgetary Resources**  
**For the Years Ended September 30, 2017 and 2016**  
(Dollars in Millions)

	FY 2017		FY 2016	
	Budgetary	Non-Budgetary Credit Reform Financing Accounts	Budgetary	Non-Budgetary Credit Reform Financing Accounts
<b>BUDGETARY RESOURCES</b>				
Unobligated Balance, Brought Forward, October 1	\$ 12,392	\$ 15,479	\$ 14,774	\$ 14,437
Recoveries of Prior Year Unpaid Obligations	4,781	13,356	746	21,047
Other Changes in Unobligated Balance (+ or -)	(456)	(18,277)	(772)	(24,695)
Unobligated Balance from Prior Year Budget Authority, Net	\$ 16,717	\$ 10,558	\$ 14,748	\$ 10,789
Appropriations (Discretionary and Mandatory)	134,388	-	87,924	24
Borrowing Authority (Discretionary and Mandatory) (Note 12)	-	166,601	-	167,400
Spending Authority from Offsetting Collections (Discretionary and Mandatory)	1,096	69,169	522	53,608
<b>Total Budgetary Resources</b>	<b>\$ 152,201</b>	<b>\$ 246,328</b>	<b>\$ 103,194</b>	<b>\$ 231,821</b>
<b>STATUS OF BUDGETARY RESOURCES</b>				
New Obligations Incurred and Upward Adjustments (Total) (Note 12)	\$ 139,923	\$ 223,115	\$ 90,802	\$ 216,342
Unobligated Balance, End of Year:				
Apportioned, Unexpired Accounts	9,012	-	10,280	-
Unapportioned, Unexpired Accounts	2,100	23,213	1,212	15,479
<b>Unexpired Unobligated Balance, End of year</b>	<b>\$ 11,112</b>	<b>\$ 23,213</b>	<b>\$ 11,492</b>	<b>\$ 15,479</b>
Expired Unobligated Balance, End of Year	1,166	-	900	-
<b>Unobligated Balance, End of Year (Total)</b>	<b>\$ 12,278</b>	<b>\$ 23,213</b>	<b>\$ 12,392</b>	<b>\$ 15,479</b>
<b>Total Status of Budgetary Resources</b>	<b>\$ 152,201</b>	<b>\$ 246,328</b>	<b>\$ 103,194</b>	<b>\$ 231,821</b>
<b>CHANGE IN OBLIGATED BALANCE</b>				
<b>Unpaid Obligations</b>				
Unpaid Obligations, Brought Forward, October 1	\$ 54,249	\$ 76,624	\$ 52,645	\$ 78,116
New Obligations Incurred and Upward Adjustments	139,923	223,115	90,802	216,342
Outlays (Gross) (-)	(132,553)	(207,402)	(88,452)	(196,787)
Recoveries of Prior Year Unpaid Obligations (-)	(4,781)	(13,356)	(746)	(21,047)
<b>Unpaid Obligations, End of Year</b>	<b>\$ 56,838</b>	<b>\$ 78,981</b>	<b>\$ 54,249</b>	<b>\$ 76,624</b>
<b>Uncollected Payments</b>				
Uncollected Payments, Federal Sources, Brought Forward, October 1 (-)	\$ (2)	\$ (4)	\$ (3)	\$ (26)
Change in Uncollected Payments, Federal Sources (+ or -)	-	(588)	1	22
Uncollected Payments, Federal Sources, End of Year (-)	\$ (2)	\$ (592)	\$ (2)	\$ (4)
<b>Memorandum (Non-Add) Entries</b>				
<b>Obligated Balance, Start of Year (+ or -)</b>	<b>\$ 54,247</b>	<b>\$ 76,620</b>	<b>\$ 52,642</b>	<b>\$ 78,090</b>
<b>Obligated Balance, End of Year (+ or -)</b>	<b>\$ 56,836</b>	<b>\$ 78,389</b>	<b>\$ 54,247</b>	<b>\$ 76,620</b>
<b>BUDGET AUTHORITY AND OUTLAYS, NET</b>				
Budget Authority, Gross (Discretionary and Mandatory)	\$ 135,484	\$ 235,770	\$ 88,446	\$ 221,032
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(1,279)	(166,942)	(721)	(114,123)
Change in Uncollected Payments from Federal Sources (Discretionary and Mandatory) (+ or -)	-	(588)	1	22
Recoveries of Prior Year Paid Obligations (Discretionary and Mandatory) (+ or -)	(1)	(439)	(1)	(516)
<b>Budget Authority, Net (Discretionary and Mandatory)</b>	<b>\$ 134,204</b>	<b>\$ 67,801</b>	<b>\$ 87,725</b>	<b>\$ 106,415</b>
Outlays, Gross (Discretionary and Mandatory)	\$ 132,553	\$ 207,402	\$ 88,452	\$ 196,787
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(1,279)	(166,942)	(721)	(114,123)
Outlays, Net (Discretionary and Mandatory)	131,274	40,460	87,731	82,664
Distributed Offsetting Receipts (-) (Note 12)	(19,562)	-	(10,766)	-
<b>Agency Outlays, Net (Discretionary and Mandatory) (Note 12)</b>	<b>\$ 111,712</b>	<b>\$ 40,460</b>	<b>\$ 76,965</b>	<b>\$ 82,664</b>

The accompanying notes are an integral part of these statements.

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEARS ENDED SEPTEMBER 30, 2017 AND 2016

## NOTE 1. Summary of Significant Accounting Policies

### REPORTING ENTITY AND PROGRAMS

The U.S. Department of Education (the Department), a cabinet-level agency of the executive branch of the U.S. government, was established by Congress under the *Department of Education Organization Act* (Public Law 96-88), which became effective on May 4, 1980. The mission of the Department is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.

The Department is primarily responsible for administering federal student loan and grant programs and provides technical assistance to loan and grant recipients and other state and local partners. The largest portions of the Department's financial activities relate to the execution of loan and grant programs which are discussed below.

**Federal Student Loan Programs.** The Department administers direct loan, loan guarantee, and other student aid programs to help students and their families finance the cost of postsecondary education. These include the William D. Ford Federal Direct Loan (Direct Loan) program and the Federal Family Education Loan (FFEL) program.

The Direct Loan program, added to the *Higher Education Act of 1965* (HEA) in 1993 by the *Student Loan Reform Act of 1993*, authorizes the Department to make loans through participating schools to eligible undergraduate and graduate students and their parents. The Direct Loan program offers four types of loans: Stafford, Unsubsidized Stafford, PLUS, and Consolidation. Evidence of financial need is required for an undergraduate student to receive a subsidized Stafford loan. The other three loan programs are available to borrowers at all income levels. Loans can be used only to meet qualified educational expenses.

The FFEL program, authorized by the HEA, operates through state and private nonprofit guaranty agencies that provide loan guarantees on loans made by private lenders to eligible students. The *Student Aid and Fiscal Responsibility Act* (SAFRA), which was included in the *Health Care and Education Reconciliation Act of 2010* (HCERA), stated that no new FFEL loans would be made effective July 1, 2010. FFEL program receivables include defaulted FFEL loans and acquired FFEL loans. Acquired FFEL loans include interest in student loan assets acquired using temporary authority provided in the *Ensuring Continued Access to Student Loans Act of 2008* (ECASLA). ECASLA gave the Department temporary authority to purchase FFEL loans and participation interests in those loans. The Department implemented three activities under this authority: loan purchase commitments; purchases of loan participation interests; and a put, or forward purchase commitment, with an Asset-Backed Commercial Paper (ABCP) Conduit. This authority expired after September 30, 2010; as a result, loan purchase commitments and purchases of loan participation interests concluded. However, under the terms of the Put Agreement with the conduit, ABCP Conduit activity ceased operations in January 2014.

The Department also administers loans for the Federal Perkins Loan program, the Historically Black Colleges and Universities (HBCU) Capital Financing program, the Health Education Assistance Loan (HEAL) program, and the Teacher Education Assistance for College and Higher Education Grant (TEACH) program, along with low-interest loans to institutions of higher education for the building and renovating of their facilities through the Facilities Loan programs.

**Grant Programs.** The Department has more than 100 grant programs. The three largest grant programs are Title I of the *Elementary and Secondary Education Act* (ESEA), Federal Pell Grant (Pell Grant), and the *Individuals with Disabilities Education Act* (IDEA) grants. In addition to student loans and grants, the Department offers

other discretionary grants under a variety of authorizing legislation, awarded using a competitive process, and formula grants, using formulas determined by Congress with no application process.

## PROGRAM OFFICES

The Department has three major program offices that administer most of its loan and grant programs:

- Federal Student Aid (FSA) administers need-based financial assistance programs for students pursuing postsecondary education and makes available federal grants, direct loans, and work-study funding to eligible undergraduate and graduate students.
- The Office of Elementary and Secondary Education (OESE) assists state and local educational agencies to improve the achievement of preschool, elementary, and secondary school students, helps ensure equal access to services leading to such improvement—particularly children with high needs, and provides financial assistance to local educational agencies whose local revenues are affected by federal activities.
- The Office of Special Education and Rehabilitative Services (OSERS) supports programs that help provide early intervention and special education services to children and youth with disabilities. OSERS also supports programs for the vocational rehabilitation of youth and adults with disabilities, including preemployment transition services and other transition services designed to assist students with disabilities to enter postsecondary education and achieve employment.

Other offices that administer programs and provide leadership, technical assistance, and financial support to state and local educational activities and institutions of higher education for reform, strategic investment, and innovation in education include: the Office of Career, Technical, and Adult Education (OCTAE); Office of Postsecondary Education (OPE); Institute of Education Sciences (IES); Office of English Language Acquisition (OELA); and Office of Innovation and Improvement (OII). In addition, the Office for Civil Rights (OCR)

works to ensure equal access to education, promotes educational excellence throughout the nation, and serves student populations facing discrimination and the advocates and institutions promoting systemic solutions to civil rights issues. (See Note 10)

## BASIS OF ACCOUNTING AND PRESENTATION

These financial statements have been prepared to report the financial position, net cost of operations, changes in net position, and budgetary resources of the Department, as required by the *Chief Financial Officers Act of 1990* and the *Government Management Reform Act of 1994*. The financial statements were prepared from the books and records of the Department, in accordance with Generally Accepted Accounting Principles (GAAP) accepted in the U.S. for federal entities, issued by the Federal Accounting Standards Advisory Board (FASAB), and the Office of Management and Budget (OMB) Circular A-136, *Financial Reporting Requirements*, as revised. These financial statements are different from the financial reports prepared by the Department pursuant to OMB directives that are used to monitor and control the use of budgetary resources. FSA also issues audited stand-alone financial statements which are included in their annual report.

The Department's financial statements should be read as a component of the U.S. government, a sovereign entity. One of the many implications of this is that the liabilities cannot be liquidated without legislation providing resources and legal authority to do so.

The accounting structure of federal agencies is designed to reflect both accrual and budgetary accounting transactions. Under the accrual method of accounting, revenues are recognized when earned and expenses are recognized when a liability is incurred, without regard to receipt or payment of cash. Budgetary accounting facilitates compliance with legal constraints and controls over the use of federal funds.

Intradepartmental transactions and balances have been eliminated from the consolidated financial statements.

The Department's financial activities are interlinked and dependent upon the financial activities of the centralized management functions of the federal government. Due to financial regulation and management control by OMB and the U.S. Department of Treasury (Treasury), operations may not be conducted and financial positions may not be reported as they would if the Department were a separate, unrelated entity.

### ACCOUNTING FOR FEDERAL CREDIT PROGRAMS

The Department's accounting for its loan and loan guarantee programs is based on the requirements of the *Federal Credit Reform Act of 1990* (FCRA). The purpose of the FCRA is to record the lifetime subsidy cost of direct loans and loan guarantees, in present value terms, at the time the loan is disbursed (subsidy). Components of subsidy costs for loans and guarantees include defaults (net of recoveries); contractual payments to third-party private loan collectors who receive a set percentage of amounts collected; and, as an offset, origination and other fees collected. For direct loans, the difference between interest rates incurred by the Department on its borrowings from Treasury and interest rates charged to particular borrowers is also subsidized (or may provide an offset to subsidy if the Department's rate is less).

Under the FCRA, subsidy cost is estimated using the net present value of future cash flows to and from the Department. In accordance with the FCRA, credit programs either estimate a subsidy cost to the government (a "positive" subsidy), breakeven (zero subsidy cost), or estimate a negative subsidy cost. Negative subsidy occurs when the estimated cost of providing loans to borrowers from Treasury borrowing, collection costs, and loan forgiveness is less than the value of collections from borrowers for interest and fees, in present value terms.

The subsidy costs of direct loan and loan guarantee programs are budgeted and tracked by the fiscal year in which the loan award is made or the funds committed. Such a grouping of loans or guarantees is referred to as a "cohort." A cohort is a grouping of direct loans obligated or loan guarantees committed by a program in the same year even if disbursements occur in subsequent years.

In order to account for the change in the net present value of the loan portfolio over time, the subsidy cost

is "amortized" each year. Amortization accounts for the differences in interest rates, accruals, and cash flows over the life of a cohort, ensuring that cost is reflected in subsidy estimates and re-estimates. Amortization of subsidy is calculated as the difference between interest received from borrowers and Treasury (on uninvested cash) and interest paid to Treasury on borrowings.

The FCRA establishes the use of financing, program, and Treasury General Fund receipt accounts for loan guarantees committed and direct loans obligated after September 30, 1991.

- Financing accounts borrow funds from Treasury, make direct loan disbursements, collect fees from lenders and borrowers, pay claims on guaranteed loans, collect principal and interest from borrowers, earn interest from Treasury on any uninvested funds, and transfer excess subsidy to Treasury General Fund receipt accounts. Financing accounts are presented separately in the combined statement of budgetary resources (SBR) as non-budgetary credit reform accounts to allow for a clear distinction from all other budgetary accounts. This facilitates reconciliation of the SBR to the *Budget of the United States Government* (President's Budget).
- Program accounts receive and obligate appropriations to cover the positive subsidy cost of a direct loan or loan guarantee when the loan is approved and disburses the subsidy cost to the financing account when the loan is issued. Program accounts also receive appropriations for administrative expenses.
- Treasury General Fund receipt accounts receive amounts paid from financing accounts when there are negative subsidies for new loan disbursements or downward re-estimates of the subsidy cost of existing loans.

The Department records an estimated obligation each year for direct loan awards to be made in a fiscal year based on estimates of schools' receipt of aid applications. The Department advances funds to schools based on these estimates. Promissory notes are signed when schools reach individual agreements with borrowers and the schools subsequently report each disbursement of advanced funds to the Department. A new promissory note is usually not required for students in the second or later year of study. Half of all loan awards are issued

in the fourth quarter of the fiscal year. Loans awarded are typically disbursed in multiple installments over an academic period. As a result, loans may be disbursed over multiple fiscal years. Loan awards may not be fully disbursed due to students leaving or transferring to other schools. The Department's obligation estimate may also not reflect the actual amount of awards made. Based on historical averages, the Department expects approximately 7.5 percent of the amount obligated for new loan awards will not be disbursed.

When a loan is placed in deferment or forbearance, loan repayment is temporarily suspended with the length of postponement different for each lender. Interest accrues while a loan is in deferment or forbearance. Loans are cancelled if a person dies, meets disability requirements, or through the bankruptcy courts. Loans are also cancelled through the Public Service Loan Forgiveness (PSLF) Program, which forgives the remaining balance on a Direct Loan after 120 qualifying monthly payments are made. These payments must be made under a qualifying repayment plan while working full-time for a qualifying employer. In addition, the Department offers the Pay As You Earn (PAYE) program. This student loan repayment program is designed to help borrowers who struggle to make their normal student loan payments. The plan allows payments to be limited to 10 percent of discretionary income if qualifications are met. Under the PAYE program, if all requirements are met, forgiveness of the remaining balance of a student loan is possible after 20 years of consistent payments.

## BUDGETARY RESOURCES

Budgetary resources are amounts available to enter into new obligations and to liquidate them. The Department's budgetary resources include unobligated balances of resources from prior years; recoveries of prior-year unpaid obligations; and new resources, which include appropriations, authority to borrow from Treasury, and spending authority from collections.

Borrowing authority is an indefinite budgetary resource authorized under the FCRA. This resource, when realized, finances the unsubsidized portion of the Direct Loan, FFEL, and other loan programs. In addition, borrowing authority is requested to cover the cost of the initial loan disbursement as well as any related negative subsidy to be transferred to Treasury General Fund receipt accounts. Treasury prescribes

the terms and conditions of borrowing authority and lends to the financing account amounts as appropriate. Amounts borrowed, but not yet disbursed, are included in uninvested funds and earn interest. Treasury uses the same weighted average interest rates for both the interest charged on borrowed funds and the interest earned on uninvested funds. Treasury sets a different fixed interest rate to be used for each loan cohort once the loans are substantially disbursed. The Department may carry forward borrowing authority to future fiscal years provided that cohorts are disbursing loans. All borrowings from Treasury are effective on October 1st of the current fiscal year, regardless of when the Department borrowed the funds, except for amounts borrowed to make annual interest payments.

Authority to borrow from Treasury provides most of the funding for disbursements made under the Direct Loan, FFEL, and other loan programs. Subsidy and administrative costs of the programs are funded by appropriations. Borrowings are repaid using collections from borrowers, fees, and interest on uninvested funds.

Unobligated balances represent the cumulative amount of budgetary resources that are not obligated and that remain available for obligation under law, unless otherwise restricted. Resources expiring at the end of the fiscal year remain available for five years, but only for upward adjustments of prior year obligations, after which they are cancelled and may not be used. Resources that have not expired at year-end are available for new obligations, as well as upward adjustments of prior-year obligations. Funds are appropriated on an annual, multiyear, or no-year basis. Appropriated funds shall expire on the last day of availability and are no longer available for new obligations. Amounts in expired funds are unavailable for new obligations, but may be used to adjust previously established obligations.

**Permanent Indefinite Budget Authority.** The Direct Loan, FFEL, and other loan programs have permanent indefinite budget authority through legislation to fund subsequent increases to the estimated future costs of the loan programs. Parts B and D of the HEA pertain to the existence, purpose, and availability of permanent indefinite budget authority for these programs.

**Reauthorization of Legislation.** Funds for most Department programs are authorized, by statute, to be appropriated for a specified number of years, with an

automatic one-year extension available under Section 422 of the *General Education Provisions Act*. Congress may continue to appropriate funds after the expiration of the statutory authorization period, effectively reauthorizing the program through the appropriations process. The current *Budget of the United States Government* presumes all programs continue in accordance with congressional budgeting rules. (See Note 12)

### USE OF ESTIMATES

Department management is required to make certain estimates while preparing consolidated financial statements in conformity with GAAP. These estimates are reflected in the assets, liabilities, net cost, and net position of the financial statements and may differ from actual results. The Department's estimates are based on management's best knowledge of current events, historical experiences, and other assumptions that are believed to be reasonable under the circumstances. Significant estimates reported on the financial statements include: allocation of Department administrative overhead costs; allowance for subsidy for direct, defaulted guaranteed, and acquired loans; the liability for loan guarantees; the amount payable or receivable from annual credit program re-estimates and modifications of subsidy cost; and grant liability and advance accruals. (See Notes 4, 5, 9, and 10)

### ENTITY AND NON-ENTITY ASSETS

Assets are classified as either entity or non-entity assets. Entity assets are those that the Department has authority to use for its operations. Non-entity assets are those held by the Department but not available for use in its operations. Non-entity assets are offset by liabilities to third parties and have no impact on net position. The Department combines its entity and non-entity assets on the balance sheet and discloses its non-entity assets in the notes. (See Note 2)

### FUND BALANCE WITH TREASURY

Fund Balance with Treasury includes four types of funds in the Department's accounts with Treasury available to pay current liabilities and finance authorized purchases, as well as funds restricted until future appropriations are received: (1) general funds, which consist of expenditure accounts used to record financial transactions funded by congressional appropriations (which include amounts appropriated to fund subsidy and administrative costs of loan programs); (2) revolving funds, which manage the

activity of self-funding programs whether through fees, sales, or other income (which include financing accounts for loan programs); (3) special funds, which collect funds from sources that are authorized by law for a specific purpose—these receipts are available for expenditure for special programs; and (4) other funds include trust funds, deposit funds, agency receipt funds, and clearing accounts. Treasury processes cash receipts and cash disbursements for the Department. The Department's records are reconciled with Treasury's. (See Note 3)

### ACCOUNTS RECEIVABLE

Accounts receivable are amounts due to the Department from the public and other federal agencies. Receivables from the public result from overpayments to recipients of grants and other financial assistance programs, as well as disputed costs resulting from audits of educational assistance programs. Amounts due from federal agencies result from reimbursable agreements entered into by the Department with other agencies to provide various goods and services. Accounts receivable are reduced to net realizable value by an allowance for uncollectible amounts. The estimate of an allowance for loss on uncollectible accounts is based on the Department's experience in the collection of receivables and an analysis of the outstanding balances. (See Note 4)

### GUARANTY AGENCIES' FEDERAL FUNDS

Guaranty Agencies' Federal Funds are primarily comprised of the federal government's interest in the program assets held by state and nonprofit FFEL program guaranty agencies. Section 422A of the HEA required FFEL guaranty agencies to establish federal student loan reserve funds (federal funds). Federal funds include initial federal start-up funds, receipts of federal reinsurance payments, insurance premiums, guaranty agency share of collections on defaulted loans, investment income, administrative cost allowances, and other assets.

The balance in the Federal Fund represents consolidated reserve balances of the 26 guaranty agencies based on the Guaranty Agency financial reports that each agency submits annually to the Department. Although the Department and the guaranty agencies operate on different fiscal years, all guaranty agencies are subject to an annual audit based on form of organization. A year-end valuation adjustment is made to adjust the Department's balances in order to comply with federal accounting principles and disclose funds held outside of Treasury.

Guaranty Agencies' Federal Funds are classified as non-entity assets with the public and are offset by a corresponding liability due to Treasury. The federal funds are held by the guaranty agencies but can only be used for certain specific purposes listed in the Department's regulations. The federal funds are the property of the U.S. and are reflected in the *Budget of the United States Government*. Payments made to the Department from guaranty agencies' federal funds through a statutory recall or agency closures represent capital transfers and are credited to the Department's Fund Balance with Treasury account. (See Notes 2, 4, and 9)

### CREDIT PROGRAM RECEIVABLES, NET AND LIABILITIES FOR LOAN GUARANTEES

The financial statements reflect the Department's estimate of the long-term subsidy cost of direct and guaranteed loans in accordance with the FCRA. Loans and interest receivable are valued at their gross amounts less an allowance for the present value of amounts not expected to be recovered and thus having to be subsidized—called an “allowance for subsidy.” The difference between the gross amount and the allowance for subsidy is the present value of the cash flows to, and from, the Department that are expected from receivables over their projected lives. Similarly, liabilities for loan guarantees are valued at the present value of the cash outflows from the Department less the present value of related inflows. The estimated present value of net long-term cash outflows of the Department for subsidized costs is net of recoveries, interest supplements, and offsetting fees.

The liability for loan guarantees presents the net present value of all future cash flows from currently insured FFEL loans, including claim payments, interest assistance, allowance payments, and recoveries from assigned loans. Guaranteed loans that default are initially turned over to guaranty agencies for collection. Defaulted FFEL loans are accounted for as assets and reported at their net present value, similar to direct loans, although they are legally not direct student loans. Credit program receivables, net includes defaulted FFEL loans owned by the Department and held by the Department or guaranty agencies. In most cases, after approximately four years, defaulted guaranteed loans not in repayment are turned over by the guaranty agencies to the Department for collection.

FFEL program receivables include purchased loans and other interests acquired under an expired program. The cash flows related to these receivables include collections on purchased loans and other activities, including transfers of re-estimated subsidy. The cash flows of these authorities also include inflows and outflows associated with the underlying or purchased loans and other related activities, including any positive or negative subsidy transfers.

Capitalization of interest occurs as a result of various initiatives such as loan consolidations. As a result, interest receivable is reduced and loan principal is increased. (See Note 5)

### PROPERTY AND EQUIPMENT, NET AND LEASES

The Department has very limited acquisition costs associated with buildings, furniture, and equipment as all Department and contractor staff are housed in leased buildings. The Department does not own real property for the use of its staff. The Department leases office space from the General Services Administration (GSA). The lease contracts with GSA for privately and publicly owned buildings are operating leases.

The Department also leases information technology and telecommunications equipment, as part of a contractor-owned, contractor-operated services contract. Lease payments associated with this equipment have been determined to be operating leases and, as such, are expensed as incurred. The noncancellable lease term is one year, with the Department holding the right to extend the lease term by exercising additional one-year options. (See Notes 4 and 14)

### LIABILITIES

Liabilities represent actual and estimated amounts to be paid as a result of transactions or events that have already occurred. However, no liabilities can be paid by the Department without budget authority. Liabilities for which an appropriation has not been enacted are classified as liabilities not covered by budgetary resources, and there is no certainty that an appropriation will be enacted. The government, acting in its sovereign capacity, can abrogate liabilities that arise from activities other than contracts. FFEL program and Direct Loan program liabilities are entitlements covered by permanent indefinite budget authority. (See Note 6)

## ACCOUNTS PAYABLE

Accounts payable include amounts owed by the Department for goods and services received from other entities, as well as payments not yet processed. Accounts payable to the public primarily consists of in-process grant and loan disbursements, including an accrued liability for schools that have disbursed loans prior to requesting funds. (See Note 9)

## DEBT

The Department borrows from Treasury to provide funding for the Direct Loan, FFEL, and other credit programs for higher education. The liability to Treasury from borrowings represents unpaid principal at year-end. The Department repays the principal based on available fund balances. Interest rates are based on the corresponding rate for 10-year Treasury securities and are set for those borrowings supporting each cohort of loans once the loans for that cohort are substantially disbursed. Interest is paid to Treasury on September 30th. In addition, the Federal Financing Bank (FFB) holds bonds issued by a designated bonding authority, on behalf of the Department, for the HBCU Capital Financing program. The debt for other credit programs for higher education includes the liability for full payment of principal and accrued interest for the FFB-financed HBCU Capital Financing program. (See Note 7)

## NET COST

Net cost consists of gross costs and earned revenue. Gross costs and earned revenue are classified as intragovernmental (exchange transactions between the Department and other entities within the federal government) or with the public (exchange transactions between the Department and nonfederal entities).

Net program costs are gross costs less revenue earned from activities. The Department determines gross cost and earned revenue by tracing amounts back to the specific program office. Administrative overhead costs

of funds unassigned are allocated based on full-time employee equivalents of each program. (See Note 10)

## CREDIT PROGRAM INTEREST REVENUE AND EXPENSE

The Department recognizes interest revenue from the public when interest is accrued on Direct Loan program loans, defaulted and acquired FFEL loans, and outstanding principal for other loan programs. Interest due from borrowers is accrued at least monthly and is satisfied upon collection or capitalization into the loan principal. Federal interest revenue is recognized on the unused fund balances with Treasury in the financing accounts.

Federal interest expense is recognized monthly on the outstanding borrowing from Treasury (debt) used to finance direct loan and loan guarantee programs. Accrued interest to Treasury is paid on September 30th. The interest rate for federal interest expense is the same as the rate used for federal interest revenue.

Interest expense equals interest revenue plus administrative fees accrued for all credit programs due to subsidy amortization. Subsidy amortization is required by the FCRA and accounts for the difference between interest expense and revenue cash flows. For direct loans, the allowance for subsidy is adjusted with the offset to interest revenue. For guaranteed loans, the liability for loan guarantees is adjusted with the offset to interest expense. (See Note 11)

## NET POSITION

Net position consists of unexpended appropriations and cumulative results of operations. Unexpended appropriations include undelivered orders and unobligated balances, except for amounts in financing accounts, liquidating accounts, and trust funds. Cumulative results of operations represent the net difference since inception between (1) expenses and (2) revenues and financing sources.

## PERSONNEL COMPENSATION AND OTHER EMPLOYEE BENEFITS

**Annual, Sick, and Other Leave.** The liability for annual leave, compensatory time off, and other vested leave is accrued when earned and reduced when taken. Each year, the accrued annual leave account balance is adjusted to reflect current pay rates. Sick leave and other types of nonvested leave are expensed as taken. Annual leave earned but not taken, within established limits, is funded from future financing sources.

### Retirement Plans and Other Retirement Benefits.

Employees participate in either the Civil Service Retirement System (CSRS), a defined benefit plan, or the Federal Employees Retirement System (FERS), a defined benefit and contribution plan. For CSRS employees, the Department contributes a fixed percentage of pay.

FERS consists of Social Security, a basic annuity plan, and the Thrift Savings Plan. The Department and the employee contribute to Social Security and the basic annuity plan at rates prescribed by law. In addition, the Department is required to contribute to the Thrift Savings Plan a minimum of 1 percent per year of the basic pay of employees covered by this system, match voluntary employee contributions up to 3 percent of the employee's basic pay, and match one-half of contributions between 3 percent and 5 percent of the employee's basic pay. For FERS employees, the Department also contributes the employer's share of Medicare.

Contributions for CSRS, FERS, and other retirement benefits are insufficient to fund the programs fully and are subsidized by the Office of Personnel Management (OPM). The Department imputes its share of the OPM subsidy, using cost factors provided by OPM, and reports the full cost of the programs related to its employees.

**Federal Employees' Compensation Act.** The *Federal Employees' Compensation Act* (FECA) provides income and medical cost protection to covered federal civilian

employees injured on the job, employees who have incurred work-related occupational diseases, and beneficiaries of employees whose deaths are attributable to job-related injuries or occupational diseases. The FECA program is administered by the U.S. Department of Labor (DOL), which pays valid claims and subsequently seeks reimbursement from the Department for these paid claims.

The FECA liability consists of two components. The first component is based on actual claims paid and recognized by the Department as a liability. Generally, the Department reimburses DOL within two to three years once funds are appropriated. The second component is the estimated liability for future benefit payments based on unforeseen events, such as death, disability, medical, and miscellaneous costs as determined by DOL annually. (See Notes 6 and 9)

## RECLASSIFICATIONS

Certain reclassifications were made to the prior year notes to conform to the current year presentation. These changes had no effect on total assets, liabilities and net position, net cost of operations, or budgetary resources. Components of Fund Balance with Treasury in Note 3 were reclassified to identify the amount of borrowing authority not yet converted to Fund Balance with Treasury; the total Fund Balance with Treasury was unaffected. Components of gross cost and earned revenue in Note 10 were reclassified between intragovernmental and with the public to better reflect the underlying activities that resulted in changes in the Guaranty Agencies' Federal Funds balance; the total gross cost and the total earned revenue were unaffected. Direct Loan program revenue was reclassified in Note 5 to better reflect administrative fee revenue; total Direct Loan program revenue was unaffected. Components of Distributed Offsetting Receipts in Note 12 were reclassified to identify the amount associated with HEAL program loans; total distributed offsetting receipts was unaffected.

**NOTE 2. Non-Entity Assets**

As of September 30, 2017 and 2016, non-entity assets consisted of the following:

**Non-Entity Assets**  
(Dollars in Millions)

	2017		2016	
	Intragovernmental	With the Public	Intragovernmental	With the Public
<b>Non-Entity Assets</b>				
Fund Balance with Treasury	\$ 260	\$ -	\$ 231	\$ -
Credit Program Receivables, Net	-	495	-	449
Other Assets				
Guaranty Agencies' Federal Funds	-	2,077	-	1,197
Accounts Receivable, Net	-	68	-	69
<b>Total Non-Entity Assets</b>	<b>260</b>	<b>2,640</b>	<b>231</b>	<b>1,715</b>
Entity Assets	109,979	1,146,364	96,634	1,076,227
<b>Total Assets</b>	<b>\$ 110,239</b>	<b>\$ 1,149,004</b>	<b>\$ 96,865</b>	<b>\$ 1,077,942</b>

The Department's FY 2017 assets are predominantly entity assets (99.8 percent), leaving the small portion of assets remaining as non-entity assets. Non-entity intragovernmental assets primarily consist of balances in deposit and clearing accounts. Non-entity assets with the public primarily consist of guaranty agency reserves (78.7 percent), reported as Guaranty Agencies' Federal Funds, and Federal Perkins Loan program loan receivables (18.8 percent), reported as credit program receivables, net. Federal Perkins Loan program receivables are a non-entity asset because the assets are held by the Department but are not available for use by the Department. The corresponding liabilities for these non-entity assets are reflected in various accounts, including intragovernmental accounts payable, Guaranty Agencies' Federal Funds Due to Treasury, and other liabilities. (See Note 9)

### NOTE 3. Fund Balance with Treasury

Fund Balance with Treasury by status of funds and fund type, as of September 30, 2017 and 2016, consisted of the following:

#### Fund Balance with Treasury (Dollars in Millions)

	General Funds	Revolving Funds	Special Funds	All Other Funds	Total
<b>2017</b>					
Unobligated Balance					
Available	\$ 9,008	\$ -	\$ 3	\$ 1	\$ 9,012
Unavailable	1,174	23,218	10	-	24,402
Obligated Balance, not Disbursed	56,829	78,390	-	-	135,219
Authority Temporarily Precluded from Obligation	-	-	1	-	1
Borrowing Authority Not Yet Converted to Fund Balance with Treasury	-	(58,701)	-	-	(58,701)
Other	-	-	-	241	241
<b>Total Fund Balance with Treasury</b>	<b>\$ 67,011</b>	<b>\$ 42,907</b>	<b>\$ 14</b>	<b>\$ 242</b>	<b>\$ 110,174</b>
<b>2016</b>					
Unobligated Balance					
Available	\$ 10,280	\$ -	\$ -	\$ -	\$ 10,280
Unavailable	902	15,480	12	-	16,394
Obligated Balance, not Disbursed	54,240	76,621	1	-	130,862
Borrowing Authority Not Yet Converted to Fund Balance with Treasury	-	(60,991)	-	-	(60,991)
Other	-	-	-	218	218
<b>Total Fund Balance with Treasury</b>	<b>\$ 65,422</b>	<b>\$ 31,110</b>	<b>\$ 13</b>	<b>\$ 218</b>	<b>\$ 96,763</b>

#### COMPOSITION OF FUNDS

A portion of the general funds is provided in advance by multiyear appropriations for obligations anticipated during the current and future fiscal years. Revolving funds are derived from borrowings, as well as collections from the public and other federal agencies. Special funds include fees collected on delinquent or defaulted Perkins loans that have reverted back to the Department from the initial lenders.

#### STATUS OF FUNDS

Available unobligated balances represent amounts that are apportioned for obligation in the current fiscal year. Unavailable unobligated balances represent amounts that are not apportioned for obligation during the current fiscal year and expired appropriations no longer available to incur new obligations. Total unavailable unobligated balance (\$24,402 million) differs from unapportioned and expired amounts on the SBR (\$26,479 million) due to the Guaranty Agencies' Federal Funds (\$2,077 million).

**NOTE 4. Other Assets**

Other assets, as of September 30, 2017 and 2016, consisted of the following:

**Other Assets**

(Dollars in Millions)

	2017		2016	
	Intragovernmental	With the Public	Intragovernmental	With the Public
Guaranty Agencies' Federal Funds	\$ -	\$ 2,077	\$ -	\$ 1,197
Accounts Receivable, Net	1	172	1	137
Advances	64	1	101	3
Property and Equipment, Net	-	33	-	24
Other	-	2	-	2
<b>Total Other Assets</b>	<b>\$ 65</b>	<b>\$ 2,285</b>	<b>\$ 102</b>	<b>\$ 1,363</b>

**NOTE 5. Credit Programs for Higher Education: Credit Program Receivables, Net and Liabilities for Loan Guarantees**

Credit program receivables, as of September 30, 2017 and 2016, consisted of the following:

**Credit Program Receivables**

(Dollars in Millions)

	Principal	Accrued Interest	Allowance for Subsidy	Net
<b>2017</b>				
Direct Loan Program	\$ 998,825	\$ 59,534	\$ (16,805)	\$ 1,041,554
FFEL Program	101,601	19,338	(18,529)	102,410
Other Credit Programs for Higher Education	3,157	409	(811)	2,755
<b>Total Credit Receivables</b>	<b>\$ 1,103,583</b>	<b>\$ 79,281</b>	<b>\$ (36,145)</b>	<b>\$ 1,146,719</b>
<b>2016</b>				
Direct Loan Program	\$ 902,754	\$ 50,835	\$ 5,292	\$ 958,881
FFEL Program	109,804	18,191	(13,125)	114,870
Other Credit Programs for Higher Education	2,988	389	(549)	2,828
<b>Total Credit Receivables</b>	<b>\$ 1,015,546</b>	<b>\$ 69,415</b>	<b>\$ (8,382)</b>	<b>\$ 1,076,579</b>

The federal student loan programs provide students and their families with the funds to help meet postsecondary education costs. Funding for these programs is provided through permanent indefinite budget authority. What follows is additional analysis of the activity, costs and adjustments for each of the loan programs.

**William D. Ford Federal Direct Loan Program.** The federal government makes loans directly to students and parents through participating institutions of higher education under the Direct Loan program. Direct Loans are originated and serviced through contracts with private vendors.

Direct Loan program loan receivables include defaulted and nondefaulted loans owned and held by the Department. Of the \$1,058.4 billion in gross receivables, as of September 30, 2017, \$70.7 billion (6.7 percent) in loan principal was in default and had been transferred to the Department's defaulted loan servicer, compared to \$57.3 billion (6.0 percent) as of September 30, 2016.

The following schedule provides a reconciliation between the beginning and ending balances of the allowance for subsidy for the Direct Loan program:

**Direct Loan Program Reconciliation of Allowance for Subsidy**  
(Dollars in Millions)

	2017	2016
<b>Beginning Balance, Allowance for Subsidy</b>	<b>\$ (5,292)</b>	<b>\$ (35,496)</b>
<b>Activity</b>		
Fee Collections	1,694	1,685
Loan Cancellations	(7,689)	(5,065)
Subsidy Allowance Amortization	23,276	17,815
Other	(513)	(350)
<b>Total Activity</b>	<b>16,768</b>	<b>14,085</b>
<b>Components of Subsidy Expenses for 2017 and 2016 Cohorts of Loans</b>		
Interest Rate Differential	(13,045)	(15,463)
Defaults, Net of Recoveries	(133)	(127)
Fees	(1,968)	(1,993)
Other	12,541	11,887
<b>Negative Subsidy Expenses for 2017 and 2016 Cohorts of Loans</b>	<b>(2,605)</b>	<b>(5,696)</b>
<b>Components of Subsidy Re-estimates For All Prior Year Cohorts of Loans</b>		
Interest Rate Re-estimates	(5,765)	(1,536)
Technical and Default Re-estimates	13,699	23,351
<b>Upward Subsidy Re-estimates of Prior Year Cohorts of Loans</b>	<b>7,934</b>	<b>21,815</b>
<b>Ending Balance, Allowance for Subsidy</b>	<b>\$ 16,805</b>	<b>\$ (5,292)</b>

The estimation process used to determine the amount of positive or negative subsidy expense each fiscal year, and subsequently the cumulative taxpayer cost of the program (allowance for subsidy), is subject to various internal and external risk factors which often show strong interdependence with one another. These risks include uncertainty about changes in the general economy, changes in the legislative and regulatory environment, and changing trends in borrower performance with regard to contractual cash flows within the loan programs.

Due to the complexity of the Direct Loan program, there is inherent projection risk in the process used for estimating long-term program costs. As stated, some uncertainty stems from potential changes in student loan legislation and regulations because these changes may fundamentally alter the cost structure of the program. Operational and policy shifts, such as growing efforts to increase borrower enrollment in income-driven repayment (IDR) plans, may also affect program costs by causing significant changes in borrower repayment timing. Actual performance may deviate from estimated performance, which is not unexpected given the long-term nature of these loans (cash flows may be estimated up to 40 years), and the multitude of projection paths and possible outcomes. The increasing enrollment of borrowers in the IDR plans has made projection of borrower incomes a key input for the estimation process. This uncertainty is directly tied to the macroeconomic climate and is another inherent program element that displays the interrelated risks facing the Direct Loan program.

Loan cancellations include write-offs of loans because the borrower died, became disabled, or declared bankruptcy. The interest rate re-estimate reflects the cost of finalizing the Treasury borrowing rate to be used for borrowings received to fund the disbursed portion of the loan awards obligated. Other components of subsidy transfers consist of contract collection costs, program review collections, fees, loan forgiveness under Pay as You Earn (PAYE) and other accruals.

The following schedule summarizes the Direct Loan program interest expense and revenues for the years ended September 30, 2017 and 2016:

### Direct Loan Program Interest Expense and Revenues (Dollars in Millions)

	2017	2016
Interest Expense on Treasury Borrowing	\$ 31,286	\$ 30,503
<b>Total Interest Expense</b>	<b>\$ 31,286</b>	<b>\$ 30,503</b>
Interest Revenue from the Public	\$ 50,142	\$ 44,199
Interest Revenue on Uninvested Funds	4,258	3,943
Administrative Fees	162	176
Amortization of Subsidy	(23,276)	(17,815)
<b>Total Revenues</b>	<b>\$ 31,286</b>	<b>\$ 30,503</b>

The following schedule summarizes the Direct Loan subsidy expense for the years ended September 30, 2017 and 2016:

### Direct Loan Program Subsidy Expense (Dollars in Millions)

	2017	2016
<b>Components of Subsidy Expenses for 2017 and 2016 Cohorts of Loans</b>		
Interest Rate Differential	\$ (13,045)	\$ (15,463)
Defaults, Net of Recoveries	(133)	(127)
Fees	(1,968)	(1,993)
Other	12,541	11,887
<b>Negative Subsidy Expenses For 2017 and 2016 Cohorts of Loans</b>	<b>(2,605)</b>	<b>(5,696)</b>
Upward Subsidy Re-estimates For All Prior Loan Cohorts	7,934	21,815
<b>Direct Loan Subsidy Expense</b>	<b>\$ 5,329</b>	<b>\$ 16,119</b>

Direct Loan program re-estimated subsidy cost was adjusted upward by \$7.9 billion in FY 2017. In addition to the major assumption updates described below, the re-estimate reflects several other assumption updates, including interest rates provided by OMB, volume, and enter repayment rates. Prepayment rates increased from the FY 2016 estimate, resulting in a \$2.4 billion upward re-estimate. Contract collection costs were updated for new data reflecting lower overall average commission rates, resulting in a \$5.1 billion downward re-estimate.

- IDR Model Changes.** The U.S. Government Accountability Office (GAO) audit report, *Federal Student Loans: Education Needs to Improve Its Income Driven Repayment Plan Budget Estimates*, identified several areas in which the Department could improve its IDR cost estimates. Largely in response to this audit, as well as concerns raised in FY 2016's Independent Auditor's Report, in FY 2017 the Department incorporated an adjustment for inflation into the Department's IDR submodel, modified the current IDR submodel to estimate IDR subsidies by loan type, and implemented methods to address concerns regarding the volatility of the submodel's income data. In addition, default; collection; death, disability, and bankruptcy; and prepayment rate assumptions used by the submodel were updated. The combined effect of these changes was a net downward re-estimate of \$14.7 billion.

- Repayment Plan Selection.** The GAO audit report cited above also recommended the Department help ensure that subsidy estimates reasonably reflect trends in IDR plan participation. In response, the Department updated its methodology for repayment plan selection, taking into account the timing of repayment plan selection as well as recent growth trends in the selection of income-driven repayment plans. The combined effect of these changes was a net upward re-estimate of \$18.4 billion.
- Death, Disability, and Bankruptcy.** The Department made major updates to the death, disability, and bankruptcy assumption in FY 2017. These updates included a revised accounting for the effect of a matching agreement with Social Security Administration, updates to closed school regulations, and revised borrower defense regulations. Updates to the data used to calculate discharges were also incorporated. The combined effect of these changes were a net upward re-estimate of \$9.2 billion.

Subsidy rates are sensitive to the difference between the borrowers’ rates and the rate the Department is charged by Treasury on the debt to fund the loans; for example, a 1 percent increase in projected borrower interest rates would reduce projected direct loan subsidy cost by \$5.2 billion. Re-estimated costs only include cohorts that are 90 percent disbursed; cohort years 1994–2016. With the increase in IDR participation, the Department also conducted sensitivities on incomes for students in IDR and Public Service Loan Forgiveness (PSLF) plans. For example, a 10 percent upward increase in borrower incomes decreases costs almost \$2.3 billion for cohort 2016. A 10 percent increase in PSLF plan participation would increase costs by \$.6 billion for cohort 2016.

Direct Loan program re-estimated subsidy cost was adjusted upward by \$21.8 billion in FY 2016. The re-estimates reflect several updated assumptions; however, in this case, the size of the net upward re-estimate was due largely to collection rates on defaulted loans and repayment plan selection. Actual collections on defaults since FY 2011 were lower than anticipated, which reduced estimated lifetime rates and increased the cost to the Department by \$10.1 billion. For repayment plan selection, a greater percentage of borrowers chose costlier plans than had been estimated and increased the cost to the Department by \$8.1 billion. The percentage of borrowers choosing an IDR plan was the primary cost driver for that assumption.

The subsidy rates applicable to the 2017 loan cohort year follow:

### Direct Loan Subsidy Rates—Cohort 2017

	Interest Differential	Defaults	Fees	Other	Total
Stafford	4.33%	1.46%	-1.07%	7.21%	11.93%
Unsubsidized Stafford	-8.33%	0.93%	-1.07%	8.99%	0.52%
PLUS	-18.97%	0.56%	-4.30%	7.86%	-14.85%
Consolidation	4.97%	1.25%	0.00%	10.89%	17.11%
<b>Weighted Average Total</b>	<b>-6.84%</b>	<b>1.06%</b>	<b>-1.21%</b>	<b>9.15%</b>	<b>2.16%</b>

The subsidy rate represents the subsidy expense of the program in relation to the obligations or commitments made during the fiscal year and are weighted on gross volume. The subsidy rates shown above, which reflect aggregate positive subsidy in the FY 2017 cohort, cannot be applied to direct loans disbursed during the current reporting year to yield the subsidy expense, nor are these rates applicable to the portfolio as a whole. The Department does not re-estimate student loan cohorts until they are at least 90 percent disbursed. As a result, the financial statement re-estimate does not include a re-estimate of the current year cohort. The first re-estimate of this cohort will take place upon execution of the FY 2019 President’s Budget.

The subsidy costs of the Department’s student loan programs, especially the Direct Loan program, are highly sensitive to changes in actual and forecasted interest rates. The formulas for determining program interest rates are established by statute; the existing loan portfolio has a mixture of borrower and lender rate formulas. Interest rate projections are based on probabilistic interest rate scenario inputs developed and provided by OMB.

The following schedule summarizes the Direct Loan program loan disbursements by loan type for the years ended September 30, 2017 and 2016:

**Direct Loan Program Loan Disbursements by Loan Type**  
(Dollars in Millions)

	2017	2016
Stafford	\$ 23,368	\$ 23,752
Unsubsidized Stafford	51,410	52,254
PLUS	18,695	19,001
Consolidation	48,999	45,518
<b>Total Disbursements</b>	<b>\$ 142,472</b>	<b>\$ 140,525</b>

The allocation of disbursements for the first three loan types is estimated based on historical trend information.

Student and parent borrowers may prepay existing loans without penalty through a new consolidation loan. Under the FCRA and requirements provided by OMB regulations, the retirement of direct loans being consolidated is considered a collection of principal and interest. This receipt is offset by the disbursement related to the newly created consolidation loan. Underlying direct or guaranteed loans, performing or nonperforming, are paid off in their original cohort; new consolidation loans are originated in the cohort in which the new consolidation loan was obligated. Consolidation activity is taken into consideration in establishing subsidy rates for defaults and other cash flows. The cost of new consolidations is included in subsidy expense for the current-year cohort; the effect of prepayments on existing loans could contribute to re-estimates of prior cohort subsidy costs. The net receivables include estimates of future prepayments of existing loans through consolidations; they do not reflect subsidy costs associated with anticipated future consolidation loans.

Direct loan consolidations were \$49.0 billion during FY 2017 and \$45.5 billion during FY 2016. Under the FCRA, the subsidy costs of new consolidation loans are not reflected until the future fiscal year in which they are disbursed. The effect of the early payoff of the existing loans—those being consolidated—is recognized in the future projected cash flows of the past cohort year in which the loans were originated.

**Federal Family Education Loan Program.** As a result of the SAFRA Act, no new FFEL loans have been made since July 1, 2010. Federal guarantees on FFEL program loans and commitments remain in effect for loans made before July 1, 2010, unless they were sold to the Department through an ECASLA program (acquired FFEL loans), consolidated into a direct loan, or otherwise satisfied, discharged, or cancelled. As of September 30, 2017 and 2016, total principal balances outstanding of guaranteed loans held by lenders were approximately \$176 billion and \$197 billion, respectively. As of September 30, 2017 and 2016, the estimated maximum government exposure on outstanding guaranteed loans held by lenders was approximately \$173 billion and \$193 billion, respectively. Of the insured amount, the Department would pay a smaller amount to the guaranty agencies. The rates range from 75 to 100 percent of the loan value depending on when the loan was made and the guaranty agency’s claim experience.

The balances of defaulted and acquired FFEL loans as of September 30, 2017 and 2016, are presented below.

**FFEL Program Loan Receivables**  
(Dollars in Millions)

	Principal	Accrued Interest	Allowance for Subsidy	Net
<b>2017</b>				
<b>DEFAULTED FFEL GURANTEED LOANS</b>				
FFEL GSL Program (Pre-1992)	\$ 3,882	\$ 5,659	\$ (8,019)	\$ 1,522
FFEL GSL Program (Post-1991)	34,395	7,216	(13,838)	27,773
Total Defaulted FFEL Guaranteed Loans	38,277	12,875	(21,857)	29,295
<b>ACQUIRED FFEL LOANS</b>				
Loan Purchase Commitment	21,375	2,224	1,656	25,255
Loan Participation Purchase	40,288	3,947	2,072	46,307
ABCP Conduit	1,661	292	(400)	1,553
Total Acquired FFEL Loans	63,324	6,463	3,328	73,115
<b>FFEL Program Loan Receivables</b>	<b>\$ 101,601</b>	<b>\$ 19,338</b>	<b>\$ (18,529)</b>	<b>\$ 102,410</b>
<b>2016</b>				
<b>DEFAULTED FFEL GURANTEED LOANS</b>				
FFEL GSL Program (Pre-1992)	\$ 4,087	\$ 5,674	\$ (7,622)	\$ 2,139
FFEL GSL Program (Post-1991)	35,645	6,562	(12,398)	29,809
Total Defaulted FFEL Guaranteed Loans	39,732	12,236	(20,020)	31,948
<b>ACQUIRED FFEL LOANS</b>				
Loan Purchase Commitment	23,867	2,090	2,922	28,879
Loan Participation Purchase	44,434	3,600	4,347	52,381
ABCP Conduit	1,771	265	(374)	1,662
Total Acquired FFEL Loans	70,072	5,955	6,895	82,922
<b>FFEL Program Loan Receivables</b>	<b>\$ 109,804</b>	<b>\$ 18,191</b>	<b>\$ (13,125)</b>	<b>\$ 114,870</b>

The following schedule provides a reconciliation between the beginning and ending balances of the liability for the outstanding portfolio of insured FFEL loans. This liability is included as a component of other liabilities on the balance sheet (see Note 9).

### FFEL Program Reconciliation of Liabilities for Loan Guarantees (Dollars in Millions)

	2017	2016
<b>Beginning Balance, FFEL Financing Account Liability for Loan Guarantees</b>	<b>\$ 1,417</b>	<b>\$ (3,398)</b>
<b>Activity</b>		
Interest Supplement Payments	(810)	(830)
Claim Payments	(5,819)	(6,678)
Fee Collections	1,633	1,731
Interest on Subsidy Amortization	(1,263)	(1,766)
Other	7,459	5,648
<b>Total Activity</b>	<b>1,200</b>	<b>(1,895)</b>
<b>Components of Loan Modifications</b>		
Loan Modification Costs	-	151
Modification Adjustment Transfers	-	24
<b>Loan Modifications</b>	<b>-</b>	<b>175</b>
Upward Subsidy Re-estimates	1,019	6,535
<b>Ending Balance, FFEL Financing Account Liability for Loan Guarantees</b>	<b>3,636</b>	<b>1,417</b>
FFEL Liquidating Account Liability for Loan Guarantees	23	12
<b>FFEL Liabilities for Loan Guarantees</b>	<b>\$ 3,659</b>	<b>\$ 1,429</b>

Other activity includes negative special allowance collections, collections on defaulted FFEL loans, guaranty agency expenses, and loan cancellations due to death, disability, or bankruptcy.

The following schedules provide reconciliations between the beginning and ending balances of the allowance for subsidy for the acquired FFEL portfolio.

### Loan Purchase Commitment Reconciliation of Allowance for Subsidy (Dollars in Millions)

	2017	2016
<b>Beginning Balance, Allowance for Subsidy</b>	<b>\$ (2,922)</b>	<b>\$ (4,410)</b>
<b>Activity</b>		
Subsidy Allowance Amortization	635	644
Loan Cancellations	(203)	(193)
Direct Asset Activities	(45)	(40)
<b>Total Activity</b>	<b>387</b>	<b>411</b>
Upward Subsidy Re-estimates	879	1,077
<b>Ending Balance, Allowance for Subsidy</b>	<b>\$ (1,656)</b>	<b>\$ (2,922)</b>

### Loan Participation Purchase Reconciliation of Allowance for Subsidy (Dollars in Millions)

	2017	2016
<b>Beginning Balance, Allowance for Subsidy</b>	<b>\$ (4,347)</b>	<b>\$ (7,573)</b>
<b>Activity</b>		
Subsidy Allowance Amortization	1,219	1,208
Loan Cancellations	(390)	(355)
Direct Asset Activities	(67)	(74)
<b>Total Activity</b>	<b>762</b>	<b>779</b>
Upward Subsidy Re-estimates	1,513	2,447
<b>Ending Balance, Allowance for Subsidy</b>	<b>\$ (2,072)</b>	<b>\$ (4,347)</b>

The following schedule provides FFEL program subsidy expense for the years ended September 30, 2017 and 2016, respectively:

### FFEL Program Subsidy Expense (Dollars in Millions)

	2017	2016
<b>Upward Subsidy Re-estimates</b>		
FFEL Loan Guarantee Program	\$ 1,019	\$ 6,535
Loan Purchase Commitment	879	1,077
Loan Participation Purchase	1,513	2,447
<b>Total FFEL Program Upward Subsidy Re-estimates</b>	<b>3,411</b>	<b>10,059</b>
FFEL Guaranteed Loan Program Modification Costs	-	175
<b>FFEL Program Subsidy Expense</b>	<b>\$ 3,411</b>	<b>\$ 10,234</b>

FFEL subsidy cost was adjusted upward by \$3.4 billion in FY 2017. The net upward re-estimates in these programs were due primarily to interest rates provided by OMB and updated prepayment rates. Subsidy rates are sensitive to interest rate fluctuations; for example, a 1 percent increase in borrower interest rates and the guaranteed yield for lenders would increase projected FFEL subsidy costs by \$15.1 billion.

FFEL re-estimated subsidy cost was adjusted upward by \$10.2 billion in FY 2016. The net upward re-estimates in these programs were due primarily to collection rates on defaulted loans which were lower than anticipated.

OTHER CREDIT PROGRAMS FOR HIGHER EDUCATION

**Receivables, Net for Other Credit Programs for Higher Education**  
(Dollars in Millions)

	Principal	Accrued Interest	Allowance for Subsidy	Net
<b>2017</b>				
Federal Perkins Loans	\$ 424	\$ 268	\$ (197)	\$ 495
TEACH Program Loans	723	95	(225)	593
HEAL Program Loans	398	30	(74)	354
Facilities Loan Programs	1,612	16	(315)	1,313
<b>Total</b>	<b>\$ 3,157</b>	<b>\$ 409</b>	<b>\$ (811)</b>	<b>\$ 2,755</b>
<b>2016</b>				
Federal Perkins Loans	\$ 385	\$ 242	\$ (178)	\$ 449
TEACH Program Loans	698	101	(109)	690
HEAL Program Loans	405	31	(99)	337
Facilities Loan Programs	1,500	15	(163)	1,352
<b>Total</b>	<b>\$ 2,988</b>	<b>\$ 389</b>	<b>\$ (549)</b>	<b>\$ 2,828</b>

**Federal Perkins Loan Program.** The Federal Perkins Loan program provides low-interest loans to eligible postsecondary school students. In some statutorily defined cases, funds are provided to reimburse schools for loan cancellations. For defaulted loans assigned to the Department, collections of principal, interest, and fees, net of amounts paid by the Department to cover contract collection costs, are transferred to Treasury annually.

**TEACH Grant Program.** The Department awards annual grants of up to \$4,000 to eligible undergraduate and graduate students who agree to serve as full-time mathematics, science, foreign language, bilingual education, special education, or reading teachers at high-need schools for four years within eight years of graduation. The maximum lifetime grant for students is \$16,000 for undergraduate programs and \$8,000 for graduate programs. For students failing to fulfill the service requirement, the grants are converted to direct unsubsidized Stafford Loans. Since grants can be converted to direct loans, for budget and accounting purposes, the program is operated as a loan program under the FCRA.

The subsidy rates applicable to the 2017 loan cohort year follow:

**TEACH Subsidy Rates—Cohort 2017**

	Interest Differential	Defaults	Fees	Other	Total
Subsidy Rates	8.60%	0.20%	0.00%	6.17%	14.97%

**HEAL Program.** The Department assumed responsibility in FY 2014 for the HEAL program and the authority to administer, service, collect, and enforce the program. The HEAL program is structured as required by the FCRA. A liquidating account is used to record all cash flows to and from the government resulting from guaranteed HEAL loans committed prior to 1992. All loan activity for 1992 and beyond is recorded in corresponding financing accounts.

**Facilities Loan Programs.** The Department also administers the HBCU Capital Financing program. Since 1992, this program has given HBCUs access to financing for the repair, renovation, and, in exceptional circumstances, the construction or acquisition of facilities, equipment, and infrastructure through federally insured bonds. The Department has authorized a designated bonding authority to make loans to eligible institutions, charge interest, and collect principal and interest payments. In compliance with HEA, as amended, the bonding authority maintains an escrow account to pay the principal and interest on bonds for loans in default.

The total amount of support for HBCU programs, along with any accrued interest and unpaid servicing fees, will be capitalized to principal and be reamortized through the original maturity date of June 1, 2037. The Department has approximately \$1.6 billion in outstanding borrowing from the FFB to support loans made to HBCU institutions and \$242 million obligated to support near term lending as of September 30, 2017.

The Department administers the College Housing and Academic Facilities Loan program, the College Housing Loan program, and the Higher Education Facilities Loan program. From 1952 to 1993, these programs provided low-interest financing to institutions of higher education for the construction, reconstruction, and renovation of housing, academic, and other educational facilities.

**ADMINISTRATIVE EXPENSES**

Administrative expenses, for the years ended September 30, 2017 and 2016, consisted of the following:

**Administrative Expenses**

(Dollars in Millions)

	2017		2016	
	Direct Loan Program	FFEL Program	Direct Loan Program	FFEL Program
Operating Expense	\$ 1,200	\$ 144	\$ 721	\$ 465
Other Expense	19	3	50	33
<b>Total</b>	<b>\$ 1,219</b>	<b>\$ 147</b>	<b>\$ 771</b>	<b>\$ 498</b>

Administrative expenses are allocated between Direct Loan and FFEL programs based on estimates. The Department revised the estimation process in 2017. The revised process estimates (by program) the number of applications processed, number of loans serviced, dollar amount of loan originations, cost of school compliance actions, and the cost to collect defaulted loans. The revised process is more robust than the process used in previous years and results in a higher percentage of costs being allocated to the Direct Loan program.

**NOTE 6. Liabilities Not Covered by Budgetary Resources**

Liabilities not covered by budgetary resources include liabilities for which congressional action is needed before budgetary resources can be provided. Although future appropriations to fund these liabilities are likely, it is not certain that appropriations will be enacted to fund these liabilities.

**Liabilities Not Covered by Budgetary Resources**  
(Dollars in Millions)

	2017		2016	
	Intragovernmental	With the Public	Intragovernmental	With the Public
<b>Liabilities Not Covered By Budgetary Resources</b>				
Subsidy Due to Treasury General Fund	\$ 1,784	\$ -	\$ 2,429	\$ -
<b>Other Liabilities</b>				
Federal Perkins Loan Program	482	-	437	-
Accrued Unfunded Annual Leave	-	40	-	40
FECA Liabilities	3	14	8	1
Custodial Liabilities	-	-	2	-
<b>Total Liabilities Not Covered By Budgetary Resources</b>	<b>\$ 2,269</b>	<b>\$ 54</b>	<b>\$ 2,876</b>	<b>\$ 41</b>
Total Liabilities Covered By Budgetary Resources	1,187,448	12,312	1,129,411	9,642
<b>Total Liabilities</b>	<b>\$ 1,189,717</b>	<b>\$ 12,366</b>	<b>\$ 1,132,287</b>	<b>\$ 9,683</b>

**NOTE 7. Debt**

Debt, as of September 30, 2017 and 2016, consisted of the following:

**Debt**  
(Dollars in Millions)

	Beginning Balance	Borrowing	Repayments	Ending Balance
<b>2017</b>				
Direct Loan Program	\$ 994,285	\$ 160,508	\$ (93,234)	\$ 1,061,559
FFEL Program	131,347	-	(15,057)	116,290
Other Credit Programs for Higher Education	2,191	255	(224)	2,222
<b>Total</b>	<b>\$ 1,127,823</b>	<b>\$ 160,763</b>	<b>\$ (108,515)</b>	<b>\$ 1,180,071</b>
<b>2016</b>				
Direct Loan Program	\$ 909,927	\$ 146,992	\$ (62,634)	\$ 994,285
FFEL Program	139,771	160	(8,584)	131,347
Other Credit Programs for Higher Education	2,078	224	(111)	2,191
<b>Total</b>	<b>\$ 1,051,776</b>	<b>\$ 147,376</b>	<b>\$ (71,329)</b>	<b>\$ 1,127,823</b>

The Department borrows from Treasury to fund the disbursement of new loans and the payment of credit program outlays and related costs. During FY 2017, debt increased 4.6 percent from \$1,127.8 billion in the prior year to \$1,180.1 billion. The Department makes periodic principal payments after considering the cash position and liability for future outflows in each cohort of loans, as mandated by the FCRA.

Approximately 90.0 percent of the Department’s debt, as of September 30, 2017, is attributable to the Direct Loan program. The majority of the net borrowing activity (borrowing less repayments) for the year was designated for funding new Direct Loan disbursements.

The Department also borrows from Treasury for activity in the other credit programs for higher education. During FY 2017, TEACH net borrowing of \$(88.9) million was used for the advance of new grants and repayments of principal made to Treasury. In FY 2017, debt in HBCU increased by \$81.5 million, or 5.7 percent. This total represents the aggregate of new bonds administered and repayments made on previously issued bonds.

## NOTE 8. Subsidy Due to Treasury General Fund

### Subsidy Due to Treasury General Fund (Dollars in Millions)

	2017	2016
Credit Program Downward Subsidy Re-estimates		
Direct Loan Program	\$ 5,010	\$ -
FFEL Program	219	213
<b>Total Credit Program Downward Subsidy Re-estimates</b>	<b>5,229</b>	<b>213</b>
Future Liquidating Account Collections		
FFEL Program	1,614	2,253
Other Credit Programs for Higher Education	170	176
<b>Total Future Liquidating Account Collections</b>	<b>1,784</b>	<b>2,429</b>
<b>Total Subsidy Due to Treasury General Fund</b>	<b>\$ 7,013</b>	<b>\$ 2,642</b>

When downward subsidy re-estimates are executed, the amounts will be transferred to the Treasury General Fund in the following fiscal year. Future liquidating account collections represent the net present value of estimated future excess collections (estimated collections in excess of estimated outlays) for the Department’s pre-1992 FFEL and HEAL loan programs.

**NOTE 9. Other Liabilities**

Other liabilities, as of September 30, 2017 and 2016, consisted of the following:

**Other Liabilities**  
(Dollars in Millions)

	2017		2016	
	Intragovernmental	With the Public	Intragovernmental	With the Public
Accounts Payable	\$ 1	\$ 4,191	\$ 1	\$ 3,966
Accrued Grant Liability	-	3,959	-	3,760
Guaranty Agencies' Funds Due to Treasury	2,077	-	1,197	-
Loan Guarantee Liability	-	3,870	-	1,633
Federal Perkins Loan Program	482	-	437	-
Miscellaneous Receipt, Deposit Funds and Clearing Accounts	52	270	40	255
Advances from Others and Deferred Credits	10	7	11	9
Accrued Unfunded Annual Leave	-	40	-	40
FECA Liabilities	3	14	8	1
Accrued Payroll and Benefits	-	15	-	19
Employer Contributions and Payroll Taxes	8	-	126	-
Custodial Liabilities	-	-	2	-
<b>Total Other Liabilities</b>	<b>\$ 2,633</b>	<b>\$ 12,366</b>	<b>\$ 1,822</b>	<b>\$ 9,683</b>

**NOTE 10. Gross Cost and Exchange Revenue by Program**

**Gross Cost and Exchange Revenue by Program**  
(Dollars in Millions)

	2017				
	FSA	OESE	OSERS	Other	Total
<b>INCREASE COLLEGE ACCESS, QUALITY, AND COMPLETION</b>					
Gross Cost					
Intragovernmental	\$ 36,054	\$ -	\$ -	\$ 65	\$ 36,119
With the Public	37,717	-	-	4,453	42,170
<b>Total Gross Program Costs</b>	<b>73,771</b>	<b>-</b>	<b>-</b>	<b>4,518</b>	<b>78,289</b>
Earned Revenue					
Intragovernmental	(5,335)	-	-	(14)	(5,349)
With the Public	(30,490)	-	-	(48)	(30,538)
<b>Total Program Earned Revenue</b>	<b>(35,825)</b>	<b>-</b>	<b>-</b>	<b>(62)</b>	<b>(35,887)</b>
<b>Net Program Costs</b>	<b>37,946</b>	<b>-</b>	<b>-</b>	<b>4,456</b>	<b>42,402</b>
<b>IMPROVE PREPARATION FOR COLLEGE AND CAREER FROM BIRTH THROUGH 12TH GRADE, ESPECIALLY FOR CHILDREN WITH HIGH NEEDS</b>					
Gross Cost					
Intragovernmental	-	176	-	-	176
With the Public	-	22,400	-	1	22,401
<b>Total Gross Program Costs</b>	<b>-</b>	<b>22,576</b>	<b>-</b>	<b>1</b>	<b>22,577</b>
Earned Revenue					
With the Public	-	(10)	-	-	(10)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>(10)</b>	<b>-</b>	<b>-</b>	<b>(10)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>22,566</b>	<b>-</b>	<b>1</b>	<b>22,567</b>
<b>ENSURE EFFECTIVE EDUCATIONAL OPPORTUNITIES FOR ALL STUDENTS</b>					
Gross Cost					
Intragovernmental	-	-	16	36	52
With the Public	-	-	16,370	836	17,206
<b>Total Gross Program Costs</b>	<b>-</b>	<b>-</b>	<b>16,386</b>	<b>872</b>	<b>17,258</b>
Earned Revenue					
With the Public	-	-	(10)	(1)	(11)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>-</b>	<b>(10)</b>	<b>(1)</b>	<b>(11)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>-</b>	<b>16,376</b>	<b>871</b>	<b>17,247</b>
<b>ENHANCE THE EDUCATION SYSTEM'S ABILITY TO CONTINUOUSLY IMPROVE</b>					
Gross Cost					
Intragovernmental	-	-	-	85	85
With the Public	-	-	-	2,037	2,037
<b>Total Gross Program Costs</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,122</b>	<b>2,122</b>
Earned Revenue					
With the Public	-	-	-	(59)	(59)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(59)</b>	<b>(59)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,063</b>	<b>2,063</b>
<b>Net Cost of Operations</b>	<b>\$ 37,946</b>	<b>\$ 22,566</b>	<b>\$ 16,376</b>	<b>\$ 7,391</b>	<b>\$ 84,279</b>

### Gross Cost and Exchange Revenue by Program (Dollars in Millions)

	2016				
	FSA	OESE	OSERS	Other	Total
<b>INCREASE COLLEGE ACCESS, QUALITY, AND COMPLETION</b>					
Gross Cost					
Intragovernmental	\$ 35,692	\$ -	\$ -	\$ 120	\$ 35,812
With the Public	57,340	-	-	4,162	61,502
<b>Total Gross Program Costs</b>	<b>93,032</b>	<b>-</b>	<b>-</b>	<b>4,282</b>	<b>97,314</b>
Earned Revenue					
Intragovernmental	(4,464)	-	-	(6)	(4,470)
With the Public	(29,796)	-	-	(50)	(29,846)
<b>Total Program Earned Revenue</b>	<b>(34,260)</b>	<b>-</b>	<b>-</b>	<b>(56)</b>	<b>(34,316)</b>
<b>Net Program Costs</b>	<b>58,772</b>	<b>-</b>	<b>-</b>	<b>4,226</b>	<b>62,998</b>
<b>IMPROVE PREPARATION FOR COLLEGE AND CAREER FROM BIRTH THROUGH 12TH GRADE, ESPECIALLY FOR CHILDREN WITH HIGH NEEDS</b>					
Gross Cost					
Intragovernmental	-	183	-	-	183
With the Public	-	22,179	-	1	22,180
<b>Total Gross Program Costs</b>	<b>-</b>	<b>22,362</b>	<b>-</b>	<b>1</b>	<b>22,363</b>
Earned Revenue					
Intragovernmental	-	(5)	-	-	(5)
With the Public	-	(11)	-	-	(11)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>(16)</b>	<b>-</b>	<b>-</b>	<b>(16)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>22,346</b>	<b>-</b>	<b>1</b>	<b>22,347</b>
<b>ENSURE EFFECTIVE EDUCATIONAL OPPORTUNITIES FOR ALL STUDENTS</b>					
Gross Cost					
Intragovernmental	-	-	105	35	140
With the Public	-	-	15,973	812	16,785
<b>Total Gross Program Costs</b>	<b>-</b>	<b>-</b>	<b>16,078</b>	<b>847</b>	<b>16,925</b>
Earned Revenue					
With the Public	-	-	(10)	(1)	(11)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>-</b>	<b>(10)</b>	<b>(1)</b>	<b>(11)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>-</b>	<b>16,068</b>	<b>846</b>	<b>16,914</b>
<b>ENHANCE THE EDUCATION SYSTEM'S ABILITY TO CONTINUOUSLY IMPROVE</b>					
Gross Cost					
Intragovernmental	-	-	-	96	96
With the Public	-	-	-	2,025	2,025
<b>Total Gross Program Costs</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,121</b>	<b>2,121</b>
Earned Revenue					
With the Public	-	-	-	(58)	(58)
<b>Total Program Earned Revenue</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(58)</b>	<b>(58)</b>
<b>Net Program Costs</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>2,063</b>	<b>2,063</b>
<b>Net Cost of Operations</b>	<b>\$ 58,772</b>	<b>\$ 22,346</b>	<b>\$ 16,068</b>	<b>\$ 7,136</b>	<b>\$ 104,322</b>

**NOTE 11: Credit Program Interest Expense and Revenues**

For the years ended September 30, 2017 and 2016, interest expense and revenues for credit programs consisted of the following:

**Credit Program Interest Expense and Revenues**  
(Dollars in Millions)

	Gross Interest Expense		Net Interest Expense	Gross Interest and Administrative Fee Revenue		Subsidy Amortization	Net Revenue
	Intragovernmental	With the Public		Intragovernmental	With the Public	With the Public	
<b>2017</b>							
Direct Loan Program	\$ 31,286	\$ -	\$ 31,286	\$ 4,258	\$ 50,304	\$ (23,276)	\$ 31,286
FFEL Program	4,661	(1,263)	3,398	1,071	4,234	(1,907)	3,398
Other Credit Programs for Higher Education	69	-	69	20	81	(32)	69
<b>Total</b>	<b>\$ 36,016</b>	<b>\$ (1,263)</b>	<b>\$ 34,753</b>	<b>\$ 5,349</b>	<b>\$ 54,619</b>	<b>\$ (25,215)</b>	<b>\$ 34,753</b>
<b>2016</b>							
Direct Loan Program	\$ 30,503	\$ -	\$ 30,503	\$ 3,943	\$ 44,375	\$ (17,815)	\$ 30,503
FFEL Program	4,980	(1,766)	3,214	516	4,600	(1,902)	3,214
Other Credit Programs for Higher Education	66	-	66	12	79	(25)	66
<b>Total</b>	<b>\$ 35,549</b>	<b>\$ (1,766)</b>	<b>\$ 33,783</b>	<b>\$ 4,471</b>	<b>\$ 49,054</b>	<b>\$ (19,742)</b>	<b>\$ 33,783</b>

**NOTE 12. Statement of Budgetary Resources**

The Statement of Budgetary Resources compares budgetary resources with the status of those resources. As of September 30, 2017, budgetary resources were \$398.5 billion and net agency outlays were \$152.2 billion. As of September 30, 2016, budgetary resources were \$335.0 billion and net agency outlays were \$159.6 billion.

**NEW OBLIGATIONS INCURRED AND UPWARD ADJUSTMENTS BY APPORTIONMENT TYPE AND CATEGORY**

New obligations incurred and upward adjustments by apportionment type and category, as of September 30, 2017 and 2016, consisted of the following:

**New Obligations Incurred and Upward Adjustments by Apportionment Type and Category  
(Dollars in Millions)**

	2017	2016
<b>DIRECT</b>		
Category A	\$ 2,186	\$ 2,170
Category B	360,781	304,270
Exempt from Apportionment	13	638
<b>Total Direct Apportionment</b>	<b>362,980</b>	<b>307,078</b>
<b>REIMBURSABLE</b>		
Category A	3	3
Category B	55	63
<b>New Obligations Incurred and Upward Adjustments</b>	<b>\$ 363,038</b>	<b>\$ 307,144</b>

New obligations incurred and upward adjustments can be either direct or reimbursable. Reimbursable obligations are those financed by offsetting collections received in return for goods and services provided, while all other obligations are direct. The apportionment categories are determined in accordance with the guidance provided in OMB regulations. Category A apportionments are those resources that can be obligated in the current fiscal year without restriction on the purpose of the obligation, other than to be in compliance with legislation underlying programs for which the resources were made available. Category B apportionments are restricted by purpose for which obligations can be incurred. In addition, some resources are available without apportionment by OMB.

**UNUSED BORROWING AUTHORITY**

Unused borrowing authority and related changes in available borrowing authority, as of September 30, 2017 and 2016, consisted of the following:

**Unused Borrowing Authority**

(Dollars in Millions)

	2017	2016
<b>Beginning Balance, Unused Borrowing Authority</b>	<b>\$ 60,991</b>	<b>\$ 54,829</b>
Current Year Borrowing Authority	166,601	167,400
Funds Drawn from Treasury	(160,763)	(147,376)
Borrowing Authority Withdrawn	(8,128)	(13,862)
<b>Ending Balance, Unused Borrowing Authority</b>	<b>\$ 58,701</b>	<b>\$ 60,991</b>

The Department is given authority to draw funds from Treasury to finance the Direct Loan, FFEL, and other loan programs. Unused borrowing authority is a budgetary resource and is available to support obligations for these programs. The Department periodically reviews its borrowing authority balances in relation to its obligations, resulting in the withdrawal of unused amounts.

**UNDELIVERED ORDERS AT THE END OF THE PERIOD**

Undelivered orders, as of September 30, 2017 and 2016, consisted of the following:

**Undelivered Orders**

(Dollars in Millions)

	2017	2016
Budgetary	\$ 52,390	\$ 50,019
Non-Budgetary	75,665	73,366
<b>Undelivered Orders (Unpaid)</b>	<b>\$ 128,055</b>	<b>\$ 123,385</b>

Budgetary undelivered orders represent the amount of goods and/or services ordered which have not been actually or constructively received. This amount includes any orders which may have been prepaid or advanced but for which delivery or performance has not yet occurred. Non-budgetary undelivered orders primarily represent undisbursed loan awards and related negative subsidy.

**DISTRIBUTED OFFSETTING RECEIPTS**

The majority of the distributed offsetting receipts line item on the SBR represents amounts paid from the Direct Loan program and FFEL program financing accounts to Treasury General Fund receipt accounts for downward current fiscal year executed subsidy re-estimates and negative subsidies. Distributed offsetting receipts, for the years ended September 30, 2017 and 2016, consisted of the following:

**Distributed Offsetting Receipts**  
(Dollars in Millions)

	2017	2016
Negative Subsidies and Downward Re-estimates of Subsidies:		
Direct Loan Program	\$ 18,849	\$ 7,881
FFEL Program	370	2,529
Facilities Loan Programs	55	18
TEACH Program	-	5
HEAL Program	18	21
Total Negative Subsidies and Downward Re-estimates	19,292	10,454
Other	270	312
<b>Distributed Offsetting Receipts</b>	<b>\$ 19,562</b>	<b>\$ 10,766</b>

**EXPLANATION OF DIFFERENCES BETWEEN THE STATEMENT OF BUDGETARY RESOURCES AND THE BUDGET OF THE UNITED STATES GOVERNMENT**

The FY 2019 *Budget of the United States Government* (President’s Budget), which presents the actual amounts for the year ended September 30, 2017, has not been published as of the issue date of these financial statements. The FY 2019 President’s Budget is scheduled for release in February 2018. A reconciliation of the FY 2016 SBR to the FY 2018 President’s Budget (FY 2016 actual amounts) for budgetary resources, obligations incurred, distributed offsetting receipts, and net outlays is presented below.

**SBR to Budget of the United States Government**  
(Dollars in Millions)

	Budgetary Resources	Obligations Incurred	Distributed Offsetting Receipts	Net Outlays
<b>Combined Statement of Budgetary Resources</b>	<b>\$ 335,015</b>	<b>\$ 307,144</b>	<b>\$ 10,766</b>	<b>\$ 159,629</b>
Expired Funds	(1,339)	(433)	-	-
FFEL Guaranty Agency Amounts Included in the President’s Budget	8,332	8,333	-	-
Distributed Offsetting Receipts	-	-	-	10,766
Other	8	-	(2)	(4)
<b>Budget of the United States Government<sup>1</sup></b>	<b>\$ 342,016</b>	<b>\$ 315,044</b>	<b>\$ 10,764</b>	<b>\$ 170,391</b>

<sup>1</sup> Amounts obtained from the Appendix, *Budget of the United States Government*, FY 2018

Reconciling differences exist because the President’s Budget excludes expired funds. Additionally, the President’s Budget includes a public enterprise fund that reflects the gross obligations by the FFEL program for the estimated activity of the consolidated federal fund of the guaranty agencies. Ownership by the federal government is independent of the actual control of the assets. Since the actual operation of the federal fund is independent from the Department’s direct control, budgetary resources and obligations incurred are estimated and disclosed in the President’s Budget to approximate the gross activities of the combined federal fund. Amounts reported on the FY 2016 SBR for the federal fund are compiled by combining all guaranty agencies’ annual reports to determine a net valuation amount for the federal fund.

## NOTE 13. Reconciliation of Net Cost of Operations to Budget

The reconciliation of net cost of operations to budget reconciles the resources used to finance activities, both those received through budgetary resources and those received through other means, with the net cost of operations on the statement of net cost. This reconciliation provides an explanation of the differences between budgetary and financial (proprietary) accounting, as required by FASAB Standard No. 7, Accounting for Revenue and Other Financing Sources and Concepts for Reconciling Budgetary and Financial Accounting.

Resources used to finance activities (section one) are reconciled with the net cost of operations by: (a) excluding resources used or generated for items not part of the net cost of operations (section two); and (b) including components of the net cost of operations that will not require or generate resources in the current period (section three). The primary resources used to finance activities that do not fund the net cost of operations include the acquisition of net credit program assets, the liquidation of liabilities for loan guarantees, and subsidy re-estimates accrued in the prior period. Significant components of the net cost of operations that will not generate or use resources in the current period include subsidy amortization, interest on the liability for loan guarantees, and increases in exchange revenue receivable from the public.

The reconciliation of net cost of operations to budget, as of September 30, 2017 and 2016, is presented below:

### Reconciliation of Net Cost of Operations to Budget

(Dollars in Millions)

	2017	2016
<b>RESOURCES USED TO FINANCE ACTIVITIES</b>		
New Obligations Incurred and Upward Adjustments	\$ 363,038	\$ 307,144
Spending Authority from Offsetting Collections & Recoveries	(186,509)	(136,094)
Offsetting Receipts	(19,562)	(10,766)
<b>Net Budgetary Resources Obligated</b>	<b>156,967</b>	<b>160,284</b>
Imputed Financing From Costs Absorbed by Others	27	81
Other Financing Sources	(25,461)	(5,124)
<b>Net Other Resources</b>	<b>(25,434)</b>	<b>(5,043)</b>
<b>Net Resources Used to Finance Activities</b>	<b>131,533</b>	<b>155,241</b>
<b>RESOURCES USED OR GENERATED FOR ITEMS NOT PART OF THE NET COST OF OPERATIONS</b>		
(Increase)/Decrease in Budgetary Resources Obligated but Not Yet Provided	(3,777)	1,763
Resources that Fund Subsidy Re-estimates Accrued in Prior Period	(28,006)	(2,598)
Credit Program Collections	142,011	92,080
Acquisition of Fixed Assets	(10)	(11)
Acquisition of Net Credit Program Assets or Liquidation of Liabilities for Loan Guarantees	(171,770)	(161,826)
Resources from Non-Entity Activity	25,476	5,196
<b>Net Resources That Do Not Finance the Net Cost of Operations</b>	<b>(36,076)</b>	<b>(65,396)</b>
<b>Net Resources Used to Finance the Net Cost of Operations</b>	<b>95,457</b>	<b>89,845</b>
<b>COMPONENTS OF THE NET COST OF OPERATIONS THAT WILL NOT REQUIRE OR GENERATE RESOURCES IN THE CURRENT PERIOD</b>		
Change in Depreciation	1	-
Subsidy Amortization and Interest on the Liability for Loan Guarantees	23,953	17,977
Other	2	22
<b>Total Components Not Requiring or Generating Resources</b>	<b>23,956</b>	<b>17,999</b>
Increase/(Decrease) in Annual Leave Liability	-	2
Accrued Re-estimates of Credit Subsidy Expense	134	28,006
Increase in Exchange Revenue Receivable from the Public	(35,155)	(31,611)
Accrued Interest with Treasury	1	1
Other (+/-)	(114)	80
<b>Total Components Requiring or Generating Resources in Future Periods</b>	<b>(35,134)</b>	<b>(3,522)</b>
<b>Total Components That Will Not Require or Generate Resources in the Current Period</b>	<b>(11,178)</b>	<b>14,477</b>
<b>Net Cost of Operations</b>	<b>\$ 84,279</b>	<b>\$ 104,322</b>

**NOTE 14. Commitments and Contingencies**

The Department discloses contingencies where any of the conditions for liability recognition are not met and there is at least a reasonable possibility that a loss or an additional loss may have been incurred in accordance with FASAB Standard No. 5, Accounting for Liabilities of the Federal Government. The following commitments are amounts for contractual arrangements that may require future financial obligations.

**FUTURE MINIMUM LEASE PAYMENTS**

The Department leases all or a portion of 16 privately owned and 10 publicly owned buildings in 20 cities. Estimated future minimum lease payments for the privately and publicly owned buildings are presented below.

**Future Minimum Lease Payments  
(Dollars in Millions)**

2017		2016	
FY	Amount	FY	Amount
2018	\$ 73	2017	\$ 74
2019	77	2018	78
2020	79	2019	80
2021	81	2020	83
2022	85	2021	85
After 2022	86	After 2021	86
<b>Total</b>	<b>\$ 481</b>	<b>Total</b>	<b>\$ 486</b>

**GUARANTY AGENCIES**

The Department may assist guaranty agencies experiencing financial difficulties. The Department has not done so in fiscal years 2017 or 2016 and does not expect to in future years. No provision has been made in the financial statements for potential liabilities.

**FEDERAL PERKINS LOAN PROGRAM**

The Federal Perkins Loan program provides financial assistance to eligible postsecondary school students. In FY 2017, the Department provided funding of 83.1 percent of the capital used to make loans to eligible students through participating schools at 5 percent interest. The schools provided the remaining 16.9 percent of program funding. For the latest academic year that ended June 30, 2017, approximately 356 thousand loans were made totaling \$885.4 million at 1,266 institutions, making an average of \$2,488 per loan. The Department's equity interest was approximately \$6.3 billion as of June 30, 2017.

Federal Perkins Loan program borrowers who meet statutory eligibility requirements—such as those who provide service as teachers in low-income areas or as Peace Corps or AmeriCorps VISTA volunteers, as well as those who serve in the military, law enforcement, nursing, or family services—may receive partial loan forgiveness for each year of qualifying service.

The Federal Perkins Loan program was scheduled to officially end on September 30, 2015. However, the program was extended through September 30, 2017 by the *Federal Perkins Loan Program Extension Act of 2015* (Extension Act). The Extension Act eliminated the Perkins Loan grandfathering provisions that the Department had put in place, and establishes new eligibility requirements for undergraduate and graduate students to receive Perkins Loans. As of September 30, 2017, the Department is no longer authorized to make new Perkins Loans.

### LITIGATION AND OTHER CLAIMS

The Department is involved in various lawsuits incidental to its operations. In the opinion of management, the ultimate resolution of pending litigation will not have a material impact on the Department's financial position.

The cost of loan forgiveness related to borrower defense claims resulting from proprietary school closures reflected in the accompanying financial statements is limited to claims received through September 30, 2017. The final disposition of claims filed and those yet to be filed from schools closed before September 30, 2017, is not expected to have a material impact on these financial statements

### OTHER MATTERS

Some portion of the current-year financial assistance expenses (grants) may include funded recipient expenditures that are subsequently disallowed through program review or audit processes. In the opinion of management, the ultimate disposition of these matters will not have a material effect on the Department's financial position.

**United States Department of Education Combining Statement of Budgetary Resources  
For the Year Ended September 30, 2017  
(Dollars in Millions)**

	Combined	
	Budgetary	Non-Budgetary Credit Reform Financing Accounts
<b>BUDGETARY RESOURCES</b>		
Unobligated Balance, Brought Forward, October 1	\$ 12,392	\$ 15,479
Recoveries of Prior Year Unpaid Obligations	4,781	13,356
Other Changes in Unobligated Balance (+ or -)	(456)	(18,277)
Unobligated Balance from Prior Year Budget Authority, Net	\$ 16,717	\$ 10,558
Appropriations (Discretionary and Mandatory)	134,388	-
Borrowing Authority (Discretionary and Mandatory) (Note 12)	-	166,601
Spending Authority from Offsetting Collections (Discretionary and Mandatory)	1,096	69,169
<b>Total Budgetary Resources</b>	<b>\$ 152,201</b>	<b>\$ 246,328</b>
<b>STATUS OF BUDGETARY RESOURCES</b>		
New Obligations Incurred and Upward Adjustments (Total) (Note 12)	\$ 139,923	\$ 223,115
Unobligated Balance, End of Year:		
Apportioned, Unexpired Accounts	9,012	-
Unapportioned, Unexpired Accounts	2,100	23,213
<b>Unexpired Unobligated Balance, End of Year</b>	<b>\$ 11,112</b>	<b>\$ 23,213</b>
Expired Unobligated Balance, End of Year	1,166	-
<b>Unobligated Balance, End of Year (Total)</b>	<b>\$ 12,278</b>	<b>\$ 23,213</b>
<b>Total Status of Budgetary Resources</b>	<b>\$ 152,201</b>	<b>\$ 246,328</b>
<b>CHANGE IN OBLIGATED BALANCE</b>		
<b>Unpaid Obligations</b>		
Unpaid Obligations, Brought Forward, October 1	\$ 54,249	\$ 76,624
New Obligations Incurred and Upward Adjustments	139,923	223,115
Outlays (Gross) (-)	(132,553)	(207,402)
Recoveries of Prior Year Unpaid Obligations (-)	(4,781)	(13,356)
<b>Unpaid Obligations, End of Year</b>	<b>\$ 56,838</b>	<b>\$ 78,981</b>
<b>Uncollected Payments</b>		
Uncollected Payments, Federal Sources, Brought Forward, October 1 (-)	\$ (2)	\$ (4)
Change in Uncollected Payments, Federal Sources (+ or -)	-	(588)
Uncollected Payments, Federal Sources, End of Year (-)	\$ (2)	\$ (592)
<b>Memorandum (Non-Add) Entries</b>		
<b>Obligated Balance, Start of Year (+ or -)</b>	<b>\$ 54,247</b>	<b>\$ 76,620</b>
<b>Obligated Balance, End of Year (+ or -)</b>	<b>\$ 56,836</b>	<b>\$ 78,389</b>
<b>BUDGET AUTHORITY AND OUTLAYS, NET</b>		
Budget Authority, Gross (Discretionary and Mandatory)	\$ 135,484	\$ 235,770
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(1,279)	(166,942)
Change in Uncollected Payments from Federal Sources (Discretionary and Mandatory) (+ or -)	-	(588)
Recoveries of Prior Year Paid Obligations (Discretionary and Mandatory) (+ or -)	(1)	(439)
<b>Budget Authority, Net (Discretionary and Mandatory)</b>	<b>\$ 134,204</b>	<b>\$ 67,801</b>
Outlays, Gross (Discretionary and Mandatory)	\$ 132,553	\$ 207,402
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(1,279)	(166,942)
Outlays, Net (Discretionary and Mandatory)	131,274	40,460
Distributed Offsetting Receipts (-) (Note 12)	(19,562)	-
<b>Agency Outlays, Net (Discretionary and Mandatory) (Note 12)</b>	<b>\$ 111,712</b>	<b>\$ 40,460</b>

Federal Student Aid		Office of Elementary and Secondary Education	Office of Special Education and Rehabilitative Services	Other		Total
Budgetary	Non-Budgetary Credit Reform Financing Accounts	Budgetary	Budgetary	Budgetary	Non-Budgetary Credit Reform Financing Accounts	
\$ 10,384	\$ 15,303	\$ 913	\$ 161	\$ 934	\$ 176	\$ 27,871
3,919	13,356	454	233	175	-	18,137
(239)	(18,270)	(55)	(64)	(98)	(7)	(18,733)
<b>\$ 14,064</b>	<b>\$ 10,389</b>	<b>\$ 1,312</b>	<b>\$ 330</b>	<b>\$ 1,011</b>	<b>\$ 169</b>	<b>\$ 27,275</b>
88,321	-	22,197	16,582	7,288	-	134,388
-	166,426	-	-	-	175	166,601
1,037	68,906	-	-	59	263	70,265
<b>\$ 103,422</b>	<b>\$ 245,721</b>	<b>\$ 23,509</b>	<b>\$ 16,912</b>	<b>\$ 8,358</b>	<b>\$ 607</b>	<b>\$ 398,529</b>
<hr/>						
\$ 92,308	\$ 222,838	\$ 23,304	\$ 16,601	\$ 7,710	\$ 277	\$ 363,038
8,595	-	144	2	271	-	9,012
2,093	22,883	-	-	7	330	25,313
<b>\$ 10,688</b>	<b>\$ 22,883</b>	<b>\$ 144</b>	<b>\$ 2</b>	<b>\$ 278</b>	<b>\$ 330</b>	<b>\$ 34,325</b>
426	-	61	309	370	-	1,166
<b>\$ 11,114</b>	<b>\$ 22,883</b>	<b>\$ 205</b>	<b>\$ 311</b>	<b>\$ 648</b>	<b>\$ 330</b>	<b>\$ 35,491</b>
<b>\$ 103,422</b>	<b>\$ 245,721</b>	<b>\$ 23,509</b>	<b>\$ 16,912</b>	<b>\$ 8,358</b>	<b>\$ 607</b>	<b>\$ 398,529</b>
<hr/>						
\$ 20,216	\$ 76,389	\$ 15,314	\$ 9,328	\$ 9,391	\$ 235	\$ 130,873
92,308	222,838	23,304	16,601	7,710	277	363,038
(86,205)	(207,131)	(22,505)	(16,233)	(7,610)	(271)	(339,955)
(3,919)	(13,356)	(454)	(233)	(175)	-	(18,137)
<b>\$ 22,400</b>	<b>\$ 78,740</b>	<b>\$ 15,659</b>	<b>\$ 9,463</b>	<b>\$ 9,316</b>	<b>\$ 241</b>	<b>\$ 135,819</b>
\$ -	\$ (4)	\$ -	\$ -	\$ (2)	\$ -	\$ (6)
-	(588)	-	-	-	-	(588)
\$ -	\$ (592)	\$ -	\$ -	\$ (2)	\$ -	\$ (594)
<b>\$ 20,216</b>	<b>\$ 76,385</b>	<b>\$ 15,314</b>	<b>\$ 9,328</b>	<b>\$ 9,389</b>	<b>\$ 235</b>	<b>\$ 130,867</b>
<b>\$ 22,400</b>	<b>\$ 78,148</b>	<b>\$ 15,659</b>	<b>\$ 9,463</b>	<b>\$ 9,314</b>	<b>\$ 241</b>	<b>\$ 135,225</b>
<hr/>						
\$ 89,358	\$ 235,332	\$ 22,197	\$ 16,582	\$ 7,347	\$ 438	\$ 371,254
(1,219)	(166,641)	-	-	(60)	(301)	(168,221)
-	(588)	-	-	-	-	(588)
(1)	(439)	-	-	-	-	(440)
<b>\$ 88,138</b>	<b>\$ 67,664</b>	<b>\$ 22,197</b>	<b>\$ 16,582</b>	<b>\$ 7,287</b>	<b>\$ 137</b>	<b>\$ 202,005</b>
\$ 86,205	\$ 207,131	\$ 22,505	\$ 16,233	\$ 7,610	\$ 271	\$ 339,955
(1,219)	(166,641)	-	-	(60)	(301)	(168,221)
84,986	40,490	22,505	16,233	7,550	(30)	171,734
(19,438)	-	-	-	(124)	-	(19,562)
<b>\$ 65,548</b>	<b>\$ 40,490</b>	<b>\$ 22,505</b>	<b>\$ 16,233</b>	<b>\$ 7,426</b>	<b>\$ (30)</b>	<b>\$ 152,172</b>

**United States Department of Education Combining Statement of Budgetary Resources  
For the Year Ended September 30, 2016  
(Dollars in Millions)**

	Combined	
	Budgetary	Non-Budgetary Credit Reform Financing Accounts
<b>BUDGETARY RESOURCES</b>		
Unobligated Balance, Brought Forward, October 1	\$ 14,774	\$ 14,437
Recoveries of Prior Year Unpaid Obligations	746	21,047
Other Changes in Unobligated Balance (+ or -)	(772)	(24,695)
Unobligated Balance from Prior Year Budget Authority, Net	\$ 14,748	\$ 10,789
Appropriations (Discretionary and Mandatory)	87,924	24
Borrowing Authority (Discretionary and Mandatory) (Note 12)	-	167,400
Spending Authority from Offsetting Collections (Discretionary and Mandatory)	522	53,608
<b>Total Budgetary Resources</b>	<b>\$ 103,194</b>	<b>\$ 231,821</b>
<b>STATUS OF BUDGETARY RESOURCES</b>		
New Obligations Incurred and Upward Adjustments (Total) (Note 12)	\$ 90,802	\$ 216,342
Unobligated Balance, End of Year:		
Apportioned, Unexpired Accounts	10,280	-
Unapportioned, Unexpired Accounts	1,212	15,479
<b>Unexpired Unobligated Balance, End of Year</b>	<b>\$ 11,492</b>	<b>\$ 15,479</b>
Expired Unobligated Balance, End of Year	900	-
<b>Unobligated Balance, End of Year (Total)</b>	<b>\$ 12,392</b>	<b>\$ 15,479</b>
<b>Total Status of Budgetary Resources</b>	<b>\$ 103,194</b>	<b>\$ 231,821</b>
<b>CHANGE IN OBLIGATED BALANCE</b>		
<b>Unpaid Obligations</b>		
Unpaid Obligations, Brought Forward, October 1	\$ 52,645	\$ 78,116
New Obligations Incurred and Upward Adjustments	90,802	216,342
Outlays (Gross) (-)	(88,452)	(196,787)
Recoveries of Prior Year Unpaid Obligations (-)	(746)	(21,047)
<b>Unpaid Obligations, End of Year</b>	<b>\$ 54,249</b>	<b>\$ 76,624</b>
<b>Uncollected Payments</b>		
Uncollected Payments, Federal Sources, Brought Forward, October 1 (-)	\$ (3)	\$ (26)
Change in Uncollected Payments, Federal Sources (+ or -)	1	22
Uncollected Payments, Federal Sources, End of Year (-)	\$ (2)	\$ (4)
<b>Memorandum (Non-Add) Entries</b>		
<b>Obligated Balance, Start of Year (+ or -)</b>	<b>\$ 52,642</b>	<b>\$ 78,090</b>
<b>Obligated Balance, End of Year (+ or -)</b>	<b>\$ 54,247</b>	<b>\$ 76,620</b>
<b>BUDGET AUTHORITY AND OUTLAYS, NET</b>		
Budget Authority, Gross (Discretionary and Mandatory)	\$ 88,446	\$ 221,032
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(721)	(114,123)
Change in Uncollected Payments from Federal Sources (Discretionary and Mandatory) (+ or -)	1	22
Recoveries of Prior Year Paid Obligations (Discretionary and Mandatory) (+ or -)	(1)	(516)
<b>Budget Authority, Net (Discretionary and Mandatory)</b>	<b>\$ 87,725</b>	<b>\$ 106,415</b>
Outlays, Gross (Discretionary and Mandatory)	\$ 88,452	\$ 196,787
Actual Offsetting Collections (Discretionary and Mandatory) (-)	(721)	(114,123)
Outlays, Net (Discretionary and Mandatory)	87,731	82,664
Distributed Offsetting Receipts (-) (Note 12)	(10,766)	-
<b>Agency Outlays, Net (Discretionary and Mandatory) (Note 12)</b>	<b>\$ 76,965</b>	<b>\$ 82,664</b>

Federal Student Aid		Office of Elementary and Secondary Education	Office of Special Education and Rehabilitative Services	Other		Total
Budgetary	Non-Budgetary Credit Reform Financing Accounts	Budgetary	Budgetary	Budgetary	Non-Budgetary Credit Reform Financing Accounts	
\$ 12,719	\$ 14,236	\$ 800	\$ 273	\$ 982	\$ 201	\$ 29,211
188	21,047	368	88	102	-	21,793
(374)	(24,687)	(87)	(153)	(158)	(8)	(25,467)
<b>\$ 12,533</b>	<b>\$ 10,596</b>	<b>\$ 1,081</b>	<b>\$ 208</b>	<b>\$ 926</b>	<b>\$ 193</b>	<b>\$ 25,537</b>
41,948	24	22,145	16,493	7,338	-	87,948
-	167,272	-	-	-	128	167,400
470	53,563	3	-	49	45	54,130
<b>\$ 54,951</b>	<b>\$ 231,455</b>	<b>\$ 23,229</b>	<b>\$ 16,701</b>	<b>\$ 8,313</b>	<b>\$ 366</b>	<b>\$ 335,015</b>
<hr/>						
\$ 44,567	\$ 216,152	\$ 22,316	\$ 16,540	\$ 7,379	\$ 190	\$ 307,144
8,782	-	846	-	652	-	10,280
1,212	15,303	-	-	-	176	16,691
<b>\$ 9,994</b>	<b>\$ 15,303</b>	<b>\$ 846</b>	<b>\$ -</b>	<b>\$ 652</b>	<b>\$ 176</b>	<b>\$ 26,971</b>
390	-	67	161	282	-	900
<b>\$ 10,384</b>	<b>\$ 15,303</b>	<b>\$ 913</b>	<b>\$ 161</b>	<b>\$ 934</b>	<b>\$ 176</b>	<b>\$ 27,871</b>
<b>\$ 54,951</b>	<b>\$ 231,455</b>	<b>\$ 23,229</b>	<b>\$ 16,701</b>	<b>\$ 8,313</b>	<b>\$ 366</b>	<b>\$ 335,015</b>
<hr/>						
\$ 19,286	\$ 77,880	\$ 14,950	\$ 8,835	\$ 9,574	\$ 236	\$ 130,761
44,567	216,152	22,316	16,540	7,379	190	307,144
(43,449)	(196,596)	(21,584)	(15,959)	(7,460)	(191)	(285,239)
(188)	(21,047)	(368)	(88)	(102)	-	(21,793)
<b>\$ 20,216</b>	<b>\$ 76,389</b>	<b>\$ 15,314</b>	<b>\$ 9,328</b>	<b>\$ 9,391</b>	<b>\$ 235</b>	<b>\$ 130,873</b>
\$ -	\$ (4)	\$ -	\$ -	\$ (3)	\$ (22)	\$ (29)
-	-	-	-	1	22	23
\$ -	\$ (4)	\$ -	\$ -	\$ (2)	\$ -	\$ (6)
<b>\$ 19,286</b>	<b>\$ 77,876</b>	<b>\$ 14,950</b>	<b>\$ 8,835</b>	<b>\$ 9,571</b>	<b>\$ 214</b>	<b>\$ 130,732</b>
<b>\$ 20,216</b>	<b>\$ 76,385</b>	<b>\$ 15,314</b>	<b>\$ 9,328</b>	<b>\$ 9,389</b>	<b>\$ 235</b>	<b>\$ 130,867</b>
<hr/>						
\$ 42,418	\$ 220,859	\$ 22,148	\$ 16,493	\$ 7,387	\$ 173	\$ 309,478
(653)	(113,986)	-	-	(68)	(137)	(114,844)
-	-	-	-	1	22	23
(1)	(516)	-	-	-	-	(517)
<b>\$ 41,764</b>	<b>\$ 106,357</b>	<b>\$ 22,148</b>	<b>\$ 16,493</b>	<b>\$ 7,320</b>	<b>\$ 58</b>	<b>\$ 194,140</b>
\$ 43,449	\$ 196,596	\$ 21,584	\$ 15,959	\$ 7,460	\$ 191	\$ 285,239
(653)	(113,986)	-	-	(68)	(137)	(114,844)
42,796	82,610	21,584	15,959	7,392	54	170,395
(10,684)	-	-	-	(82)	-	(10,766)
<b>\$ 32,112</b>	<b>\$ 82,610</b>	<b>\$ 21,584</b>	<b>\$ 15,959</b>	<b>\$ 7,310</b>	<b>\$ 54</b>	<b>\$ 159,629</b>

# REQUIRED SUPPLEMENTARY STEWARDSHIP INFORMATION

**O**MB requires each federal agency to report on its stewardship over various resources entrusted to it and certain responsibilities assumed by it that cannot be measured and conveyed through traditional financial reports. These elements do not meet the criteria for assets and liabilities required in the preparation of the Department's financial statements and accompanying footnotes, but are nonetheless important to understanding the agency's financial condition, strategic goals, and related program outcomes.

## STEWARDSHIP EXPENSES

Stewardship expenses are substantial investments made by the federal government for the long-term benefit of the nation. Because costs of stewardship resources are treated as expenses in the financial statements in the year the costs are incurred, they are reported as Required Supplementary Stewardship Information to highlight their benefit and to demonstrate accountability for their use.

In the United States, the structure of education finance is such that state and local governments play a much greater overall role than the federal government. Of the estimated more than \$1 trillion spent nationally on all levels of education, the majority of funding comes from state, local, and private sources. In the area of elementary and secondary education, nearly 90 percent of resources come from nonfederal sources. These funds serve over 50 million students enrolled in public, private, and charter schools in the United States and its territories, according to the National Center for Education Statistics. **See the National Center for Education Statistics Condition of Education** for more information.

With its relatively small role in total education funding, the Department strives to create the greatest number of favorable program outcomes with a limited amount of taxpayer-provided resources. This is accomplished by targeting areas in which funds will go the furthest in doing the most good. Accordingly, federal funding is used to provide grant, loan, loan-forgiveness, work-study, and other assistance to more than 20 million postsecondary

students. The majority of the Department's \$340.0 billion in gross outlays during FY 2017 was attributable to Direct Loan disbursements administered by FSA. Grant-based activity under discretionary, formula, and need-based formats primarily accounted for the remainder of the outlays.

Discretionary grants, such as the Federal TRIO Programs and the Teacher Incentive Fund, are awarded on a competitive basis. When funds for these grants are exhausted, they cease to be funded. The Department reviews discretionary grant applications using:

- a formal review process for selection,
- both legislative and regulatory requirements, and
- published selection criteria established for individual programs.

Formula grants, such as Title I and Title III of the *Elementary and Secondary Education Act*, are not competitive. The majority go to school districts, as often as annually, on a formula basis, and they:

- provide funds as dictated by a law and
- allocate funds to districts on a per-student basis.

Need-based grants, including the Pell Grant, Federal Work Study, and the Federal Supplemental Educational Opportunity Grant, are based on family income and economic eligibility. While there are many state, institutionally (college or school), and privately sourced need-based grants, most need-based grants are funded by the federal government where the financial aid formula is determined by a combination of factors, including:

- family income and discretionary assets,
- expected family contribution, and
- dependency status of the student and other members of their family.

Further details on financial figures and program-level goals can be viewed in the Department's **2017 Budget Summary**.

## INVESTMENT IN HUMAN CAPITAL

Human capital investments are defined similarly by OMB, in Circular A-136, and the Statement of Federal Financial Accounting Standards No. 8, *Supplementary Stewardship Reporting*. These investments are expenses included in net cost for education and training programs intended to increase or maintain national economic productive capacity and produce outputs and outcomes that provide evidence of maintaining or increasing national productive capacity.

Supplementing state and local government funding, the Department utilizes its annual appropriations and outlay authority to foster human capital improvements across the nation by supporting programs along the entire spectrum of education. Direct Loans, guaranteed loans, grants, and technical program assistance are administered and monitored by FSA and numerous other program-aimed components of the Department. The Institute of Education Sciences is the independent nonpartisan research arm of the Department that aims to present scientific evidence on which to ground education practice and policy while providing useful information to all stakeholders in the arena of American education. Further details of the major offices/programs applicable to this section are described below:

**Federal Student Aid.** Federal Student Aid is the part of the Department that administers need-based financial assistance programs for students pursuing postsecondary education and makes federal grants, direct loans, guaranteed loans and work-study funding available to eligible undergraduate and graduate students.

Federal Student Aid's programs link the overall initiatives of the Department in enhancing education—a fundamental stepping-stone to higher living standards for American citizens. While education is vital to national economic growth, education's contribution is more than increased productivity and incomes. Education improves health, promotes social change, and opens doors to a better future for children and adults.

**Direct Loan Subsidy.** The William D. Ford Federal Direct Loan (Direct Loan) program is a direct-lending program in which loan capital is provided to students by the federal government through borrowings from the United States (U.S.) Department of Treasury.

**Federal Family Education Loan (FFEL) Program Subsidy.** The FFEL Loan program has originated no new loans since June 30, 2010; however, its permanent budget authority allows it to continue to operate with state and private nonprofit guaranty agencies to honor loan guarantees and for the Department to pay interest supplements on outstanding loans by private lenders to eligible students. The FFEL Loan program expenses include the Loan Participation Purchase, Loan Purchase Commitment, and ABCP Conduit expenses.

**Perkins Loans, Pell and Other Grants.** Perkins Loan and Grant programs include the Pell Grant program that awards direct grants through participating institutions to undergraduate students with financial need. Participating institutions either credit the appropriated funds to the student's school account or pay the student directly once per term.

**The Teacher Education Assistance for College and Higher Education (TEACH) Grant Program.** The TEACH Grant program awards annual grants to students who agree to teach in a high-need subject area in a public or private elementary or secondary school that serves low-income students. If the students do not satisfy their agreement to serve, the grants are converted to Direct Unsubsidized Loans. The President's Budget proposes to overhaul the TEACH Grant program, and replace it with a new, targeted teacher recruitment and retention program called the Presidential Teaching Fellows. This new program would provide grants to states that meet certain conditions to supply scholarships of up to \$10,000 to talented individuals attending the most effective programs in the state. These individuals would commit to teaching for at least three years in a high-need school and subject. To be eligible for funds, states would measure the effectiveness of their teacher preparation programs based on the student achievement data of their graduates among other measures; hold teacher preparation programs accountable for results; and upgrade licensure and certification standards.

**Office of Elementary and Secondary Education**

**(OESE).** OESE promotes academic excellence, enhances educational opportunities and equity for all of America’s children and families, and improves quality of teaching and learning by providing leadership, technical assistance and financial support.

**Office of Special Education and Rehabilitative Services**

**(OSERS).** OSERS is committed to the broad values of Inclusion, Equity and Opportunity for infants, toddlers, children, youth, and adults with disabilities to actively participate in all aspects of life. OSERS promotes inclusion, ensures equity and creates opportunity as it strives to improve results and outcomes for children and adults with disabilities. By providing funding to programs that serve infants, toddlers, children, and adults with disabilities, OSERS works to ensure that these individuals are fully included in school, in employment, and in life. OSERS also provides funds to programs that offer information and technical assistance to parents of infants, toddlers and children with disabilities, as well as members of the learning community who serve these individuals.

The following table illustrates the Department’s expenses paid for bolstering the nation’s human capital, broken out by the nature of the expense, for the last five years.

**PROGRAM OUTCOMES**

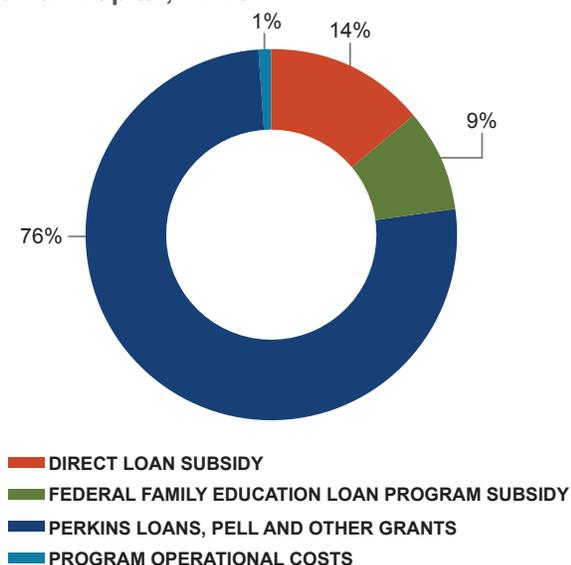
Favorable results in the various programs administered by the Department can be interpreted in many ways. Accordingly, the effectiveness of the Department’s investments in human capital can be gauged by changes in the number of students who fully complete the requirements for earning a bachelor’s or associate’s degree. This often final stepping stone in one’s educational career correlates strongly with wage and/or salary increases due to the high-level skills expected by employers of graduates entering the labor force. Attaining a degree has proven to increase an individual’s job opportunity outlook for life, making them less susceptible to general economic downturns and allowing them to afford living expenses more comfortably; make debt payments, including student loans; and avoid delinquency and credit problems. Increased employability makes Americans more competitive in the global labor market, yielding lower unemployment, higher economic well-being, and greater national security.

One important method used in the area of analyzing student loan programs, borrower activity, and institution participation is the monitoring of default statistics. Each year, substantial stewardship expenses incurred

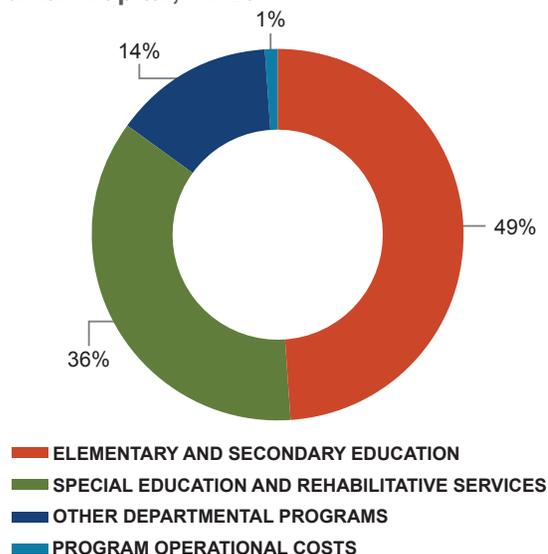
**Table 2. Summary of Human Capital Expenses**  
(Dollars in Millions)

	2017	2016	2015	2014	2013
<b>FEDERAL STUDENT AID EXPENSE</b>					
Direct Loan Subsidy	\$ 5,329	\$ 16,119	\$ (892)	\$ 8,126	\$ (39,557)
Federal Family Education Loan Program Subsidy	3,411	10,234	(3,856)	(6,585)	(8,753)
Perkins Loans, Pell and Other Grants	28,770	30,671	31,400	33,098	33,542
Program Operational Costs	224	308	242	206	222
<b>Subtotal</b>	<b>37,734</b>	<b>57,332</b>	<b>26,894</b>	<b>34,845</b>	<b>(14,546)</b>
<b>DEPARTMENTAL PROGRAMS</b>					
Elementary and Secondary Education	22,420	22,155	22,146	22,832	22,221
Special Education and Rehabilitative Services	16,294	15,944	15,751	15,948	15,919
American Recovery and Reinvestment Act and Education Jobs Fund	-	-	-	-	2,623
Other Departmental Programs	6,565	6,349	6,494	6,938	6,175
Program Operational Costs	419	625	511	667	703
<b>Subtotal</b>	<b>45,698</b>	<b>45,073</b>	<b>44,902</b>	<b>46,385</b>	<b>47,641</b>
<b>Grand Total</b>	<b>\$ 83,432</b>	<b>\$ 102,405</b>	<b>\$ 71,796</b>	<b>\$ 81,230</b>	<b>\$ 33,095</b>

**Figure 13. Federal Student Aid Investments in Human Capital, FY 2017**



**Figure 14. Departmental Program Investments in Human Capital, FY 2017**



by the Department are aimed at lowering the number of defaulted loans, defaulted borrowers, and disbursed dollars going into default. This is done because every default—when a loan payment is missed for multiple months—results in loan funds that are not replenished, missed opportunities to invest in other degree-seeking human capital and additional resources used by the government in attempting to collect its money. Each aspect of a default costs American taxpayers, affects the federal budget, decreases economic well-being, and harms borrowers’ credit scores.

Although a direct and proven linkage does not exist between the two variables, the Department feels strongly about its ability to mitigate the risk of default through various efforts. Stewardship expenses for this postsecondary goal include those incurred to increase borrower awareness of repayment options, encouraging third-party loan servicers to work more effectively in helping students avoid default by devising viable

repayment plans, and by working with financial aid offices around the country to help them improve the loan counseling provided to students who have yet to graduate or enter repayment.

Default statistics for the FY 2014 cohort of borrowers entering repayment were released at the end of FY 2017. Of the 5.0 million borrowers entering repayment from October 1, 2013, to September 30, 2014, 581,000 defaulted on their loan before September 30, 2016. This borrower default rate of 11.5 percent across all institution types showed an increase from the prior year rate of 11.3 percent for the 2013 cohort. It is important to note that this metric is unadjusted for loan program facets, such as consolidations and forbearance.

Trends in default rates, among other indicating metrics monitored at the Department, continue to support proof of favorable outcomes within programs at all levels.

# REPORT OF THE INDEPENDENT AUDITORS



## UNITED STATES DEPARTMENT OF EDUCATION OFFICE OF INSPECTOR GENERAL

THE INSPECTOR GENERAL

November 13, 2017

The Honorable Betsy DeVos  
Secretary of Education  
Washington, D.C. 20202

Dear Secretary DeVos:

The enclosed report presents the results of the audit of the U.S. Department of Education's (Department) financial statements for fiscal years 2017 and 2016 to comply with the Chief Financial Officers Act of 1990, as amended. The report should be read in conjunction with the Department's financial statements and notes to fully understand the context of the information contained therein.

We contracted with the independent certified public accounting firm of CliftonLarsonAllen, LLP (CliftonLarsonAllen) to audit the financial statements of the Department as of September 30, 2017 and 2016, and for the years then ended. The contract requires that the audit be performed in accordance with U.S. generally accepted government auditing standards and Office of Management and Budget bulletin, *Audit Requirements for Federal Financial Statements*.

### Results of the Independent Audit

CliftonLarsonAllen found:

- The fiscal years 2017 and 2016 financial statements are presented fairly, in all material respects, in accordance with accounting principles generally accepted in the United States of America;
- Two significant deficiencies in internal control over financial reporting:
  - Controls over the Department's Modeling Activities Need Improvement, and
  - Department and Federal Student Aid Management Need to Mitigate Persistent Information Technology Control Deficiencies; and
- One instance of reportable noncompliance with Federal law related to referring delinquent student loan debts to Treasury.

### Evaluation and Monitoring of Audit Performance

The Inspector General Act of 1978 requires that the Inspector General take appropriate steps to assure that any work performed by non-Federal auditors complies with the audit standards

400 MARYLAND AVENUE, S.W., WASHINGTON, DC 20202-1510

*Promoting the efficiency, effectiveness, and integrity of the Department's programs and operations.*

Page 2 – The Honorable Betsy DeVos

established by the Comptroller General. In that regard, we evaluated the independence, objectivity, and qualifications of the auditors and specialists; reviewed the plan and approach of the audit; monitored the performance of the audit; reviewed CliftonLarsonAllen's reports and related audit documentation; and inquired of its representatives.

Our review was not intended to enable us to express, and we do not express, an opinion on the Department's financial statements, or conclusions about the effectiveness of internal control, whether the Department's financial management systems substantially comply with the Federal Financial Management Improvement Act of 1996, or on compliance with certain provisions of laws, regulations, contracts, and grant agreements.

CliftonLarsonAllen is responsible for the enclosed independent auditors' report and the conclusions expressed on internal control and compliance. Our review disclosed no instances where CliftonLarsonAllen did not comply, in all material respects, with U.S. generally accepted government auditing standards.

We appreciate the cooperation given CliftonLarsonAllen and my office during the audit. If you have any questions or would like to discuss the report, please contact me at (202) 245-6900.

Sincerely,



Kathleen S. Tighe  
Inspector General

Enclosure



CliftonLarsonAllen LLP

[www.cliftonlarsonallen.com](http://www.cliftonlarsonallen.com)

## INDEPENDENT AUDITORS' REPORT

Inspector General  
United States Department of Education

Secretary  
United States Department of Education

### Report on the Financial Statements

We have audited the accompanying consolidated financial statements of the United States Department of Education (Department), which comprise the consolidated balance sheets as of September 30, 2017 and 2016, and the related consolidated statements of net cost and changes in net position, and the combined statement of budgetary resources for the years then ended, and the related notes to the consolidated financial statements (financial statements).

### *Management's Responsibility for the Financial Statements*

The Department's management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America (U.S.); this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### *Auditors' Responsibility*

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the U.S.; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 17-03, *Audit Requirements for Federal Financial Statements* (OMB Bulletin 17-03). Those standards and OMB Bulletin 17-03 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness

## INDEPENDENT AUDITORS' REPORT (Continued)

of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### ***Opinion on the Financial Statements***

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the United States Department of Education as of September 30, 2017 and 2016, and its net costs, changes in net position, and budgetary resources for the years then ended, in accordance with accounting principles generally accepted in the U.S.

### ***Other Matters***

#### **Required Supplementary Information**

Accounting principles generally accepted in the U.S. require that the information in the Management's Discussion and Analysis (MD&A), Required Supplementary Information (RSI), and Required Supplementary Stewardship Information (RSSI), included in the U.S. Department of Education's FY 2017 Agency Financial Report, be presented to supplement the financial statements. Such information, although not a part of the financial statements, is required by the Federal Accounting Standards Advisory Board, who considers it to be an essential part of financial reporting for placing the financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the MD&A, RSI, and RSSI in accordance with auditing standards generally accepted in the U.S., which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the financial statements, and other knowledge we obtained during our audits of the financial statements. We do not express an opinion or provide any assurance on this information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### **Other Information**

Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The Message from the Secretary, Message from the Chief Financial Officer, Other Information, and Appendices in the U.S. Department of Education FY 2017 Agency Financial Report are presented for purposes of additional analysis and are not a required part of the financial statements or RSI. In addition, management has included references to information on websites or other data outside of the Agency Financial Report. This information has not been subjected to the auditing procedures applied in the audits of the financial statements, and accordingly, we do not express an opinion or provide any assurance on it.

## INDEPENDENT AUDITORS' REPORT (Continued)

### **Report on Internal Control over Financial Reporting and on Compliance Based on an Audit of Financial Statements Performed in Accordance with *Government Auditing Standards***

#### ***Internal Control over Financial Reporting***

In planning and performing our audit of the consolidated financial statements, we considered the Department's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Department's internal control or on management's statement of assertion on internal control included in the MD&A. Accordingly, we do not express an opinion on the effectiveness of the Department's internal control or on management's assertion on internal control included in the MD&A.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the Department's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, we identified certain deficiencies in internal control, described below and in more detail in Exhibit A, which we consider to be significant deficiencies.

#### Controls over the Department's Modeling Activities Need Improvement

The Department maintains various models that apply mathematical techniques or statistical methods to historical student loan event data to estimate future loan performance and calculate the cost or value of the various student loan programs on a present value basis. In FY2016, we identified deficiencies in the controls over, and documentation of, the Department's processes for model design and development, risk assessment, model operation and validation, and oversight. We also identified certain deficiencies in the Department's modeling for income-driven repayment (IDR) loans.

In FY2017, the Department implemented corrective actions to improve its controls over modeling activities, including the enhancement of the scope and responsibilities of the Credit Reform Working Group, the development of a model inventory and preliminary risk assessment. However, the Department's FY2017 model validation procedures identified potential areas for model enhancements that require additional analysis. The Department does not have a formal structure to capture and track these issues identified in their model risk assessment document.

## INDEPENDENT AUDITORS' REPORT (Continued)

The Department also made a number of technical model revisions to address findings identified by the Government Accountability Office in FY2016, but corrective actions for certain other issues, including income imputation for IDR loans, are still in process.

They also initiated other corrective actions that have not yet been completed, including the development of policies and procedures for model development, operation and validation, and performance of an independent validation of the Student Loan Model. These remaining issues could impact the reliability of the subsidy estimates used for financial reporting, budgetary formulation and management analysis.

### Department and Federal Student Aid Management Need to Mitigate Persistent Information Technology Control Deficiencies

The Department oversees a large portfolio of Department-owned and contractor-owned business systems and applications that requires an effective and comprehensive information system security program. Prior audits have identified numerous control deficiencies at the Department, Federal Student Aid (FSA), and application level. This year, the Department made substantial progress in completing entity-wide information security policies and procedures and addressing general application control deficiencies for the Department's core financial management system. However, we continued to identify control deficiencies in the Department's information security program relating to personnel management and compliance monitoring. We also found configuration management weaknesses in the Department's general network and core financial management system. Furthermore, we continued to identify general control deficiencies in FSA's financial applications. These deficiencies increase the risk of unauthorized access to the Department's systems used to capture, process, and report financial transactions and balances, affecting the reliability and security of its data and information.

### **Compliance**

As part of obtaining reasonable assurance about whether the Department's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements consistent with our professional responsibilities discussed below.

The results of our tests, exclusive of those discussed in the second paragraph below, disclosed one instance of noncompliance, described below and in Exhibit B, which is required to be reported in accordance with *Government Auditing Standards* and OMB Bulletin 17-03.

As of September 30, 2017, FSA is not in compliance with the legal requirement for referring 120 day delinquent student loan debts to Treasury. In 2014, Federal law<sup>1</sup> was amended<sup>2</sup> to require agencies to notify the Secretary of the Treasury of valid, delinquent nontax debts that are over 120 days delinquent – 60 days earlier than

<sup>1</sup> 31 U.S. Code Section 3716(c)(6)

<sup>2</sup> Public Law 113-101 (DATA Act) Section 5

## INDEPENDENT AUDITORS' REPORT (Continued)

the previous 180 days requirement – for the purpose of administrative offset (i.e. collection through the reduction of future Federal payments). Due to the number of entities and systems involved in handling student loan debts, FSA is not yet capable of meeting this accelerated timeline.

We also performed tests of compliance with certain provisions of the Federal Financial Management Improvement Act (FFMIA). However, providing an opinion on compliance with FFMIA was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests of these provisions disclosed no instances in which the Department's financial management systems did not substantially comply with (1) Federal financial management systems requirements, (2) applicable Federal accounting standards, or (3) the USSGL at the transaction level.

### ***Management's Responsibility for Internal Control and Compliance***

Management is responsible for (1) evaluating the effectiveness of internal control over financial reporting based on criteria established under the Federal Managers' Financial Integrity Act (FMFIA), (2) providing a statement of assurance on the overall effectiveness on internal control over financial reporting, (3) ensuring the Department's financial management systems are in substantial compliance with FFMIA requirements, and (4) complying with other applicable laws, regulations, contracts, and grant agreements.

### ***Auditors' Responsibilities***

We are responsible for: (1) obtaining a sufficient understanding of internal control over financial reporting to plan the audit, (2) testing whether the Department's financial management systems substantially comply with the FFMIA requirements referred to above, and (3) testing compliance with certain provisions of laws, regulations, contracts and grant agreements.

We did not evaluate all internal controls relevant to operating objectives as broadly established by the FMFIA, such as those controls relevant to preparing statistical reports and ensuring efficient operations. We limited our internal control testing to testing controls over financial reporting. Because of inherent limitations in internal control, misstatements due to error or fraud, losses or noncompliance may nevertheless occur and not be detected. We also caution that projecting our audit results to future periods is subject to risk that controls may become inadequate because of changes in conditions or that the degree of compliance with controls may deteriorate. In addition, we caution that our internal control testing may not be sufficient for other purposes.

We did not test compliance with all laws, regulations, contracts and grant agreements applicable to the Department. We limited our tests to certain provisions of laws, regulations, contracts and grant agreements noncompliance with which could have a direct effect on the determination of material financial statement amounts and disclosures. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. We caution that noncompliance may occur and not be detected by these tests and that such testing may not be sufficient for other purposes. Also, our work on FFMIA would not necessarily disclose all instances of noncompliance with FFMIA requirements.

**INDEPENDENT AUDITORS' REPORT (Continued)*****Management's Response to Findings***

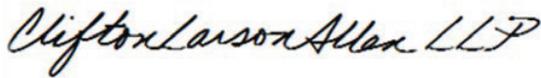
Management's response to the findings identified in our report is presented in Exhibit C. We did not audit the Department's response and, accordingly, we express no opinion on it.

***Status of Prior Year's Control Deficiency and Noncompliance Issue***

We have reviewed the status of the Department's corrective actions with respect to the findings included in the prior year's Independent Auditors' Report, dated November 14, 2016. The status of prior year findings is presented in Exhibit D.

***Purpose of the Report on Internal Control over Financial Reporting and on Compliance***

The purpose of the Report on Internal Control over Financial Reporting and on Compliance is solely to describe the scope of our testing of internal control and compliance and the result of that testing, and not to provide an opinion on the effectiveness of the Department's internal control or on compliance. These reports are an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Department's internal control and compliance. Accordingly, these reports are not suitable for any other purpose.

**CliftonLarsonAllen LLP**

Arlington, Virginia  
November 13, 2017

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

**Controls over the Department's Modeling Activities Need Improvement**

The Department does not have a fully developed framework for model risk management and governance, or fully developed internal controls over its critical modeling activities, including model development, risk assessment, operation, and validation.

The Cost Estimation and Analysis Division (CEAD), a component of the Department's Office of Planning, Evaluation and Policy Development, is responsible for developing estimates of the subsidy cost of the Department's direct and guaranteed loan programs. These estimates are used to support budget estimates, policy decisions and financial reporting. CEAD has developed a set of complex financial and economic models that apply mathematical techniques and statistical methods to historical loan level data to develop student loan program performance assumptions and estimate the value and cost of the Department's various loan programs. These models also support management's estimate of the net present value of cash flows related to nearly \$1.4 trillion in direct, defaulted, and guaranteed student loans as of September 30, 2017.

An effective control structure is generally defined through appropriately documented, approved, and implemented policies and procedures that outline requirements for ensuring all modeling and related control activities are performed and documented in accordance with the intent of management. A proper governance structure involves input from program management and multiple layers of review, approval, and oversight from CEAD management, the Department and FSA Offices of the Chief Financial Officer, and senior agency management over modeling activities. Our audit identified the following:

**Model development**

The Department does not have a formalized process for managing critical model development and configuration management activities, which should include authorization; defining the objectives, applicable program attributes, and requirements affecting the planned model; evaluation of available data; proposed design and potential design alternatives; and model testing, approval, and implementation.

Our FY2016 audit found the Department maintained limited documentation supporting the initial design, evaluation, justification and testing of the models for:

- selecting a sample of borrowers from the National Student Loan Data System (NSLDS) used for calculating program performance assumptions
- estimating future incomes for borrowers under income-dependent repayment plans
- projecting future cash flows for borrowers under income-dependent repayment plans
- calculating specific performance assumptions
- projecting overall program level cash flows (Student Loan Model)

During FY2016, CEAD updated its model for recoveries on defaulted loans and enhanced documentation related to the NSLDS sampling process. In FY2017, CEAD updated their model for prepayments and loan forgiveness due to death, disability, and bankruptcy, and have begun efforts to update their model for defaults. CEAD also implemented a number of enhancements to their income-driven repayment (IDR) model in response to deficiencies identified in a FY2016 GAO report. These included incorporating inflation factors to income forecasts, adjusting grouping factors for imputed borrower incomes to reduce income volatility, and modifying the IDR participation allocation rates related to parent PLUS loans, which are not eligible for IDR. Their

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

documentation for these modifications represented a significant improvement in discussing the methodology and their basis. However, the documentation was not sufficiently detailed to serve as a fully effective guide for an independent reviewer to follow the procedures performed.

The Department performs data quality reviews of its primary data source used in its modeling activities (the National Student Loan Data System or NSLDS). However, the Department does not have a structured process to document its evaluation of whether the reviews sufficiently address the specific data used within its models, or independently determine the appropriateness or reliability of the data used by their models. The Department also does not have a structured process for implementing, controlling and securing the various versions of the models maintained.

CEAD has begun discussing these actions with the Department's reconstituted modeling oversight group, the Credit Reform Working Group (CRWG), in its monthly meetings, but does not document their model development plan, testing plans and approval of testing results before changes are implemented.

CEAD is comprised of a small team of experienced economists and analysts responsible for performing its modeling activities, and thoroughly documenting such design requirements, development processes, and testing evaluation is onerous for the current team. The Department has obtained additional contract support to assist with these efforts, but did not approve an additional specialist position for CEAD. Given the size, growth and changes of the Direct Loan Program in recent years, ineffective controls over the design of new models can significantly impact the reliability of their estimates.

*Model risk assessment*

CEAD maintains over 18 different economic and financial modeled assumptions used within the calculation of the Allowance for Subsidy for the Direct Loan Program and various other model assumptions for the FFEL and other Department programs. Some of the assumptions are updated annually, while others are updated biannually. The Department does not have a formalized process for maintaining the Department's model inventory, accumulating, assessing and documenting modeling risks, and monitoring the modification or development of its models. This risk assessment process should be independent of the agency-level risk assessment process performed in connection with the agency level management controls review process required by OMB Circular A-123, and should assist the CRWG in supporting the prioritization of model development activities within the normal CEAD workload. In FY2017, the Department has initiated an independent, external validation review of its models.

*Model operation*

The Department's documentation of the control activities performed for operating approved models is not formalized. We identified deficiencies in the documentation of control activities over the Department's model operations relating to data accumulation and validation, assumption development, and model execution. As a result, we could not verify the operating effectiveness of certain control activities, including various reviews and approvals. Although the Department completed technical documentation of the Student Loan Model (SLM) in FY2017, their documentation of policies and procedures remains incomplete.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

Model validation

Model validation refers to the initial and ongoing review and approval of the design of the model and its ability to properly correlate historical data into estimated future program performance. The Department performs a number of critical procedures to monitor the performance of its models and validate the overall reasonableness of its outputs, including backcasts, cash flow analyses, and sensitivity analyses. However, these procedures are performed at the aggregate level and the Department does not evaluate the performance of specific cash flows, assumptions or individual models against established benchmarks using sound approaches and statistical measures of performance. We identified opportunities to enhance the usefulness of various monthly accounting reports that are reviewed by the CRWG and could serve to identify unusual program activity or other potential modeling issues.

The Department also does not have a process to comprehensively evaluate the results of these procedures and document their conclusion as to whether the models, in aggregate, continue to be adequate for forecasting the future performance of the student loan programs.

Governance

In FY2017, the Department formalized the roles and responsibilities of the CRWG, which includes various members of Department and FSA management, and serves as the first level monitoring structure over the Department's modeling activities. Due to the current status of the Department's enterprise risk management program, the CRWG has been unable to initiate efforts to integrate model risk issues with Department's risk management program.

Summary

Without a fully effective risk management and control structure over its modeling activities, estimation errors or modeling risks may go undetected, increasing the potential for improper reporting and program decisions.

GAO's *Standards for Internal Controls in the Federal Government* requires that agencies:

- design controls activities in response to objectives and risks
- define and delegate responsibilities
- document internal controls and "all transactions and other significant events"
- evaluate and document the results of ongoing monitoring evaluations to identify internal control issues

OMB Circular A-123, *Management's Responsibility for Enterprise Risk Management and Internal Control*, updated in July 2016, requires agencies to take steps to integrate risk management into the internal controls over their business operations.

Industry specific guidance from federal regulators regarding model risk management, model governance and related controls is also provided by the Federal Reserve and the Office of the Comptroller of the Currency in Supervision and Regulation (SR) 11-7, *Supervisory Guidance on Model Risk Management*, and by the Federal Housing Finance Agency in their AB 2013-07 *Model Risk Management Guidance*.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

**Recommendations:**

We recommend the Director, Budget Service:

- 1a. Develop and document the Department's process, policies and procedures for the authorization, design, development, testing, approval and implementation of new models and model enhancements.
- 1b. Document the Department's process, policies, procedures and related controls for managing the operation and use of approved models.
- 1c. Enhance the process to capture model risks, update the assessment of risks related to each model, and document how that assessment impacts the Department's prioritization of corrective actions, and requisite level of controls, validation and monitoring over each model.
- 1d. Document and enhance the Department's processes, policies, procedures and related controls for the periodic review, validation and approval of the Department's models at the assumption, model and program level.
- 1e. Document the overall review and conclusions drawn related to the evaluation of the results of model performance reviews and validation procedures performed.
- 1f. Ensure modeling risks are considered in connection with the Department's enterprise risk management program.

**Department and Federal Student Aid Management Need to Mitigate Persistent Information Technology Control Deficiencies**

The Department oversees a large portfolio of Department-owned and contractor-owned business systems and applications that requires an effective and comprehensive information system security and privacy program. According to OMB Circular A-130, *Managing Information as a Strategic Resource*, key elements of an effective security program include 1) agency-wide and system-level policies and procedures; 2) properly designed, implemented and monitored information system controls to protect Department information and information systems from unauthorized access, use, disclosure, disruption, modification or destruction; and 3) cost effective risk management.

Prior audits have identified numerous control deficiencies at the Department and application level. While the Department has made gradual progress to address these issues in recent years, we continued to identify certain control deficiencies in the Department's information security program relating to compliance monitoring, personnel management, and management of various application level security, configuration management, and access controls. In addition, we continued to identify general application control deficiencies in FSA's financially relevant applications.

Effective system security starts with strong governance, including agency level oversight, policies and procedures, entity-wide controls, and controls monitoring. We have reported for several years that the Department's agency level information technology policies were outdated or did not fully address specific controls required by National Institute of Standards and Technology (NIST) guidance. Designing and implementing effective agency level policies is the responsibility of the Department's Chief Information Officer (CIO). This year the CIO substantially completed the guidance associated with the Department's Information Assurance/Cybersecurity Policy.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

Managing the information and system security program across the Department is primarily the responsibility of the Department's Chief Information Security Officer (CISO), in conjunction with FSA's CISO. The Department and FSA CISOs have enhanced their efforts to monitor the system security control activities over their agency systems in recent years and have initiated several multi-year corrective actions that should aid in addressing many of the long standing weaknesses that affect the Department and FSA systems. For example, the FSA CISO has implemented a security program based on continuous monitoring that includes regular updates to security documentation, routine security control assessments and vulnerability assessments, and risk analysis. The outcomes of these system security activities are reviewed and evaluated by the CISO in support of an ongoing authorization to operate. Monitoring of remediation activities associated with identified control deficiencies in FSA's systems is fostered by regular update meetings held with management within the Technology Office and Business Operations, the Office of Inspector General (OIG) and the financial statement auditors.

However, agency-level security controls also require the efforts of other offices across the Department, including the Office of Security, Facilities and Logistics Services. We continue to find a large number of Department employees and contractors with overdue reinvestigations, incorrect levels of background investigations for privileged users, and lack of investigation information. In addition, although the Department provided training for completing position designations using the Office of Personnel Management's Position Designation Tool, the Department's Office of Management has not ensured Department system owners completed position designations in order to determine and document suitability and investigation requirements for each system's roles/responsibilities. Furthermore, the Department CISO has been working with Contracting on language for service level agreements (SLAs) for contractor employee clearance monitoring as recommended in FY 2015, however the SLAs have not yet been implemented.

The Department's agency-level information security controls are required to be evaluated annually by the OIG, in accordance with the Federal Information Security Modernization Act (FISMA). The FY 2016 OIG review involved testing financial and non-financial systems' controls and identified control deficiencies in five of eight reporting areas related to configuration management, information security continuous monitoring, incident response, identity and access management, and security and privacy training.

Although FSA implemented a governance structure for managing agency-level system security risk, the tactical execution of remediating system level control weaknesses and ensuring compliance with information security requirements still needs improvement.

Managing system security controls at the application or system level is the responsibility of the system owners, in conjunction with system level information system security officers (ISSOs). Since last year, FSA added additional ISSOs and an ISSO supervisor; however, our audit continued to identify application, or system, specific control deficiencies in the areas of security management, access controls, configuration management, and contingency planning in one or more of the five financial systems we tested this year. We continued to identify configuration management issues with the Department's general support system, but noted substantial improvement in the remediation of information security control weaknesses for the Department's core financial management system.

At FSA, we tested four systems and our audit continued to identify control deficiencies in security management, access controls, configuration management, and contingency planning across

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

these systems. The agency expected to implement a new system for user access management to address various access control deficiencies this year, but this system was not completed.

Specifically, we identified system specific issues in the following areas:

*Security management*

- Plans of Action and Milestones (POA&Ms) were not updated with the results from security control assessments or vulnerability assessments for two FSA systems, and POA&Ms were not updated on a quarterly basis for four FSA systems
- Role based security training for users with significant system security responsibilities was not always completed for one FSA system tested
- Interconnection agreements were not detailed in System Security Plans and/or were not current for one FSA system
- Background reinvestigations were not tracked adequately or completed timely; and inappropriate levels of investigations were completed for numerous Department and FSA employees and contractor users
- Position designations were not finalized for Department employees and contractors
- Evidence to validate Department assets were returned for separated Department employees was not always provided

*Access controls*

- User access for one FSA system was not always approved for all roles granted
- Termination of system access for separated employees and contractors was not always completed timely for three FSA systems
- Inactive accounts were not always disabled for one FSA system
- User access for three FSA systems was not always recertified and some user accounts that were recertified had either never used the system, or had not logged in for an extended period of time

*Configuration management*

- System configuration settings were not always compliant with Department policy for one FSA system
- Computer security configurations were inadequate and software was not patched or was unsupported for two Department systems

*Contingency Planning*

- Contingency plan tests were not conducted annually for one FSA system

The combination of agency-level and system specific deficiencies can increase the risk of unauthorized access to the Department and FSA's systems used to capture, process, and report financial transactions and balances, affecting the reliability and security of the data and information. These findings are discussed in further detail below, and in a Limited Distribution Report to be provided to the Department and FSA management.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

Security management

An organization-wide information security program sets the framework for addressing risk through developing and implementing effective information security procedures, monitoring the effectiveness of those procedures, providing appropriate security training and remediating control weaknesses through the POA&M process. Security policies and procedures also include employee hiring, transfer and termination practices.

Overall, we found improvement in the level of compliance with security awareness training requirements this year. For one FSA system, we found system users with significant system security responsibilities had not always completed role based training.

In addition, documentation was not provided to validate that Department assets were returned and access was disabled timely for one of 25 separated employees tested. In addition evidence was not provided to validate that Personal Identity Verification cards were returned for the entire population of 25 separated employees tested. Furthermore, we noted issues with regard to background investigations, including numerous individuals with overdue investigations, privileged users with an incorrect level of investigation based on their system access and job function, and privileged users without documented background investigation status.

Access Controls

Access controls limit or detect inappropriate access to systems, protecting the data within them from unauthorized modification, loss or disclosure. Standards require that entities use a properly executed Memorandum of Understanding (MOU) to document the terms and conditions for sharing data and information resources in a secure method. An Interconnection Security Agreement (ISA) identifies the technical and security requirements for establishing, operating, and maintaining the interconnection. Consistent with previous years, for one system, we identified expired MOUs, and instances in which interconnections were not detailed in the corresponding System Security Plan.

*User authorization* refers to the documentation of the granting of user access to only the elements of a system the user needs to perform his or her duties. To be an effective control, user access should be documented, approved and periodically reviewed. Accounts for users should be terminated when the user no longer needs access to the system. Based on our work, we found:

- Accounts for terminated FSA, and loan servicer employees were not disabled for three of the four FSA systems tested
- Inactive accounts were not disabled for one FSA system
- For one FSA system, one from a sample of 25 new users did not have evidence that all user roles were approved
- User access for three systems was not always recertified, and some user accounts that were recertified for one system had either never used the system, or had not logged in for an extended period of time

Configuration Management

Configuration management ensures changes to systems are tested and approved, and systems are configured securely in accordance with policy. In our audit, we found one FSA system with configuration settings that did not adhere to Department policy. Furthermore, our testing identified insecure configurations, as well as unpatched and unsupported software for two systems.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

Contingency Planning

Contingency plan tests were not conducted annually for one FSA system.

Information Security Program

The OIG performs an independent evaluation of the Department's information technology security program and practices, as required by the Federal Information Security Modernization Act of 2014 (FISMA). The 2017 FISMA evaluation identified findings in all seven areas reviewed: (1) Risk Management, (2) Configuration Management, (3) Identity and Access Management (4) Security Training, (5) Information Security Continuous Monitoring, (6) Incident Response, and (7) Contingency Planning. The report made 37 recommendations (4 of which were repeat recommendations) to assist the Department and FSA with increasing the effectiveness of their information security program.

According to NIST SP 800-39, *Managing Information Security Risk - Organization, Mission, and Information System View*, the information system owner, in coordination with the information system security officer, is responsible for ensuring compliance with information security requirements.

The information system security officer is an individual responsible for ensuring that the appropriate operational security posture is maintained for an information system and as such, works in close collaboration with the information system owner. The information system security officer also serves as a principal advisor on all matters, technical and otherwise, involving the security of an information system. The information system security officer has the detailed knowledge and expertise required to manage the security aspects of an information system and, in many organizations, is assigned responsibility for the day-to-day security operations of a system.

OMB Circular A-130, *Managing Information as a Strategic Resource*, July 28, 2016, Appendix 1 states agencies are to:

- Implement policies and procedures to ensure that all personnel are held accountable for complying with agency-wide information security and privacy requirements and policies.
- Implement security and privacy controls, and verify that they are operating as intended, and continuously monitored and assessed; put procedures in place so that security and privacy controls remain effective over time, and that steps are taken to maintain risk at an acceptable level within organizational risk tolerance.
- Correct deficiencies that are identified through information security and privacy assessments, information system continuous monitoring and privacy continuous monitoring programs, or internal or external audits and reviews, to include OMB reviews.

In order to appropriately manage risk from an organization-wide structure, the Department and FSA CISOs need to hold accountable those individuals responsible for ensuring that persistent IT control deficiencies are remediated and the appropriate security posture is maintained for Department and FSA information systems.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT A**  
**Significant Deficiencies**

**Recommendations:**

We recommend the Principal Deputy Assistant Secretary, Office of Management:

- 2a. Implement a monitoring process over the personnel security activities to ensure investigations and reinvestigations are prioritized for personnel with sensitive system access within the Department.

We recommend the Department CISO work with the FSA CISO to:

- 2b. Strengthen and refine the process for holding system owners and information system security officers accountable for remediation of control deficiencies and ensuring that the appropriate security posture is maintained for Department and FSA information systems.

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT B**  
**Instance of Noncompliance**

**Requirement for Referring Delinquent Student Loan Debts to Treasury**

In 2014, Federal law<sup>3</sup> was amended<sup>4</sup> to require agencies to notify the Secretary of the Treasury of valid, delinquent nontax debts that are over 120 days delinquent – 60 days earlier than the previous 180 days requirement – for the purpose of administrative offset (i.e. collection through the reduction of future Federal payments). Due to the number of entities and systems involved in handling student loan debts, FSA is not yet capable of meeting this accelerated timeline. Accordingly, as of September 30, 2017, the Department and FSA are not in compliance with the legal requirement for referring 120 day delinquent student loan debts to Treasury.

To meet this requirement, the Department obtained legal clarification of how certain specific requirements of the amended law apply to the Direct Loan Program and other Department programs, improve delinquent debt reporting procedures, increase the frequency of some debt referrals and modify its defaulted loan management system to accommodate this change. The Department is also evaluating the impact of defining defaulted loans earlier on schools' performance reporting and has developed a long-term project plan to incorporate the new referral requirements into various servicer contracts and guaranty agency agreements, so they can initiate the required system programming changes. FSA is also working with the Department in evaluating certain options for other requirements needed to achieve compliance.

**Recommendation:**

We recommend that the Secretary of Education work with the Federal Student Aid Chief Operating Officer to:

3. Continue to execute the corrective actions as outlined in FSA's project plan to comply with the timing requirement for the referral of delinquent non-tax debts.

---

<sup>3</sup> 31 U.S. Code Section 3716(c)(6)

<sup>4</sup> Public Law 113-101 (DATA Act) Section 5

**INDEPENDENT AUDITORS' REPORT (Continued)  
EXHIBIT C  
Management's Response**



UNITED STATES DEPARTMENT OF EDUCATION  
WASHINGTON, DC 20202

NOV 09 2017

MEMORANDUM

TO: Kathleen S. Tighe  
Inspector General

FROM: Tim Soltis *Tim Soltis*  
Delegated the Duties of Chief Financial Officer

Jason Gray *Jason Gray*  
Chief Information Officer

SUBJECT: DRAFT INDEPENDENT AUDITORS' REPORT  
Fiscal Years 2017 and 2016 Financial Statements  
U.S. Department of Education  
ED-OIG/A17R0001

Please convey the Department's sincere thanks to everyone on your staff who worked diligently on this financial statement audit. We extend our appreciation for the professionalism and commitment by all parties, including the Office of the Inspector General and CliftonLarsonAllen, throughout the audit process.

We have reviewed, and concur and agree with, the draft Independent Auditors' Report. We are pleased to have received an unmodified "clean" audit opinion with no material weaknesses. The Department takes the two significant deficiencies reported, in the areas of controls over modeling activities and information technology controls, very seriously and we are dedicated to resolving the issues identified. We will share the final audit results with responsible senior officials, other interested program managers, and staff who will begin preparing corrective action plans to be used in the resolution process.

Again, please convey our appreciation to everyone on your staff whose efforts permitted the Department to complete the audit within the established timeframe.

Please contact Gary Wood, Director, Financial Management Operations, at (202) 245-8118 with any questions or comments.

[www.ed.gov](http://www.ed.gov)

*The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.*

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT D**  
**Status of Prior Year Recommendations**

Our assessment of the current status of the recommendations related to findings identified in the prior year audit is presented below:

Fiscal Year 2016 Recommendations	Fiscal Year 2017 Status
<b>CLA Recommended that the Deputy Secretary:</b>	
1a. Perform a comprehensive evaluation of the impact of the Department's modeling on the Department's mission in connection with the development of its enterprise risk management program.	Modified Repeat, see Significant Deficiency
<b>CLA Recommended the Department Chief Financial Officer, in conjunction with the Director, Budget Service:</b>	
1b. Document the Department's process, policies and procedures for the design, development, testing and authorization of new models.	Modified Repeat, see Significant Deficiency
1c. Compile an inventory of the Department's models, and regularly document management's assessment of risks related to each model and how that assessment impacts the Department's level of controls, validation and monitoring over each model.	Modified Repeat, see Significant Deficiency
1d. Document the Department's process, policies, procedures and related controls for the periodic review, validation and approval of the Department's models at the model and program level.	Modified Repeat, see Significant Deficiency
1e. Document the overall review and conclusions drawn related to the evaluation of the results of model performance reviews and validation procedures performed.	Modified Repeat, see Significant Deficiency
<b>CLA Recommended the Director, Budget Service and the Department and FSA Chief Financial Officers:</b>	
1f. Document the Department's process, policies, procedures and related controls for managing the operation and use of approved models.	Modified Repeat, see Significant Deficiency
1g. Design, document and implement a modeling governance structure that specifically and separately addresses the roles and responsibilities for the oversight of critical modeling activities, including model risk assessment, model development, model operation, and model validation activities, as well as defining standards for policies, procedures and internal controls for these activities.	Modified Repeat, see Significant Deficiency
<b>CLA Recommended the Department Chief Financial Officer:</b>	
1h. Ensure the agency's management controls program fully evaluates the Department's modeling activities commensurate with the materiality of the impact of the process to the agency's reporting activities.	Modified Repeat, see Significant Deficiency

**INDEPENDENT AUDITORS' REPORT (Continued)**  
**EXHIBIT D**  
**Status of Prior Year Recommendations**

<b>CLA Recommended the Department CIO:</b>	
2a. Ensure the update, review, approval and dissemination of the Information Assurance/ Cybersecurity Policy and associated guidance is completed in order to comply with NIST standards and OMB guidance.	Closed
2b. Design and implement controls over the handling of Department security and privacy incidents to ensure their resolution is properly documented.	Modified Repeat, see Significant Deficiency
<b>CLA Recommended the Principal Deputy Assistant Secretary, Office of Management:</b>	
2c. Implement a monitoring process over the personnel security activities to ensure investigations and reinvestigations are prioritized for personnel with sensitive system access within the Department.	Modified Repeat, see Significant Deficiency
<b>CLA Recommended the Department CISO work with the FSA CISO to:</b>	
2d. Strengthen and refine the process for holding system owners and information system security officers accountable for remediation of control deficiencies and ensuring that the appropriate security posture is maintained for Department and FSA information systems.	Modified Repeat, see Significant Deficiency
<b>Noncompliance with Laws and Regulations</b>	
3. CLA recommended that the Secretary of Education work with the Federal Student Aid Chief Operating Officer to continue to execute the corrective actions as outlined in FSA's project plan to comply with the timing requirement for the referral of delinquent non-tax debts.	Repeat